



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 28 August 2025

Our Reference: FOI 059 25-26

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 6 August 2025. We can confirm that we have now completed our search for the information requested.

You asked:

I request under the Freedom of Information Act for information relating to large incidents responded to between 1st January 2024 and 31st December 2024 (inclusive).

Please provide details of incidents that have been classified as Make Pumps 5 (MP5+) or above for the Isle of Wight.

The information should include:

- Date
- Call / mobilisation time
- End time
- Duration
- Location
- Appliances/Vehicles involved
- Type of incident
- Incident outcome

Our answer:

We can confirm we hold the information requested, please find it on the spreadsheet attached.

Please note as "Make Pumps 5" is only included in message text, this is based on a manual search of Make Up messages. All incidents with messages including "Make Pumps 5" or "MP5"

for numbers 5 and above have been included. Additionally, we do not routinely record the outcome of an incident however, we have provided you with the stop message which includes information about the incident.

For your awareness, we have redacted all the personal data (shown as XXX) on the document as per Section 40 of the Freedom of Information Act 2000 (FOIA). S40(2) of FOIA provides that the personal data of another individual is exempt if its disclosure would breach any of the data protection principles in Article 5 of the UK GDPR. The Service considers that the information withheld consists of personal data of third parties and that disclosure would constitute unfair and unlawful processing. This is an absolute exemption and does not require a public interest test.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service