



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE

**Information Compliance Team**  
Headquarters  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Sent by email to:

[REDACTED]

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t. 02380 644000  
e. DP@hantsfire.gov.uk  
w. hantsfire.gov.uk

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Date: 01 July 2025

Our Reference: FOI 031 25-26

Enquiries to: Information Compliance Officer

## Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 05 May 2025. We can confirm that we have now completed our search for the information requested.

### **You asked:**

*I am writing to request information under the Freedom of Information Act 2000.*

*After reviewing your website and other publicly available information, I have not been able to identify the appropriate contact details for third parties (such as suppliers or service providers) to send formal legal correspondence to your organisation.*

*Please could you confirm the following:*

- 1. Whether your organisation has one or more specific teams, departments, or named individuals responsible for receiving formal legal correspondence from third parties.*
- 2. The relevant postal address(es), email address(es), and telephone number(s) that such correspondence should be directed to. If responsibility differs by type of issue (e.g. contractual, procurement-related, legal) or by region, please provide the details for each as applicable.*
- 3. If this information is already published, please confirm where it can be found.*

*This request is made in the public interest to ensure there are clear and transparent routes for formal engagement with public authorities.*

**Our answer:**

We can confirm we hold the information requested, unless noted below. There is no central department for the requested information however, we are able to provide the following in relation to your request:

- Insurance for legal claims: [insurance@hantsfire.gov.uk](mailto:insurance@hantsfire.gov.uk).
- Fire Safety for anything related to building safety: [csprotection.admin@hantsfire.gov.uk](mailto:csprotection.admin@hantsfire.gov.uk) or the named inspector on any correspondence the requestor has received.
- Governance for any other legal queries: [governance@hantsfire.gov.uk](mailto:governance@hantsfire.gov.uk).
- Procurement queries: [procurement@hantsfire.gov.uk](mailto:procurement@hantsfire.gov.uk).

The postal address for these teams is Hampshire & Isle of Wight Fire and Police Headquarters, Leigh Rd, Eastleigh, SO50 9SJ.

We can confirm that we do not hold telephone numbers for the above teams. Therefore, we are unable to provide you with this as per Section 1 of the Freedom of Information Act 2000. However, all the above and any other matter (not covered by the bullet points above) can be contacted via [support.hub@hantsfire.gov.uk](mailto:support.hub@hantsfire.gov.uk) or by phone to 023 8064 4000. Here we will be able to direct your query to the correct team/person to handle.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting [DP@hantsfire.gov.uk](mailto:DP@hantsfire.gov.uk) or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints) or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer  
Hampshire and Isle of Wight Fire and Rescue Service