



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team

Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 16 May 2025

Our Reference: FOI 016 25-26

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 8 May 2025. We can confirm that we have now completed our search for the information requested.

You asked:

I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's recruitment practices:

1. Do you use recruitment agencies to source temporary and/or permanent staff?
 - o If so, which roles or departments are typically covered?

Our answer:

We can confirm that we hold the information requested. We do use recruitment agencies to source staff. Typically, the roles we recruit to are in the ICT, Property and Facilities and the Business Support departments but this method can be used to recruit to other roles as required.

You asked:

2. Which procurement framework(s) do you currently use to engage recruitment agencies?
 - o Examples: CCS RM6229, CCS RM6277, ESPO MSTAR, local authority agreements, etc.

Our answer:

CCS RM6160

You asked:

3. Are you currently working with a Managed Service Provider (MSP) or Neutral Vendor for recruitment?
 - o If yes, please provide the name of the provider and contract expiry/renewal date.

Our answer:

No, we do not work with a Managed Service Provider or Neutral Vendor for recruitment.

You asked:

4. When is your current recruitment supply arrangement due for renewal or review?

Our answer:

Our current agreement expires in April 2027.

You asked:

5. Is there a named contact (or job title) responsible for agency recruitment and procurement within your organisation?

Our answer:

Our procurement function is outsourced to Hampshire County Council, consequently there is no specific contact for this within Hampshire and Isle of Wight Fire and Rescue Service.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer

Hampshire and Isle of Wight Fire and Rescue Service

