



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 28 May 2025

Our Reference: FOI 002 25-26

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 3 April 2025 which you clarified on 7 May 2025. We can confirm that we have now completed our search for the information requested.

You asked:

King Johns House Romsey

Could you please tell me what firefighting medium was use to extinguish this fire? Was it just water or was CAFS used or other firefighting medium?

Our answer:

We can confirm that we hold the information requested. The only firefighting medium used was water.

You asked:

Additionally, could you tell me when this incident was initially alerted to you with the original findings & whether this was subjected to an additional attendance at a later stage that resulted in attendance by additional appliances by the FRS?

Which you clarified as:

The additional request was to understand the timeline on the day of the incident as understanding this can greatly assist in the prevention of similar incidents. All I wish to know

when the first call was made resulting in HIOWFRS commencing firefighting actions, the method of receipt of that notification & if any additional notifications of a possible incident was made prior to this. I note that you mentioned that call was raised by member of public & I assume by 999.

Our answer:

The first call made resulting in us commencing firefighting action was at 02:42:51. This was received via a phone call made to 999 by a member of the public. We also received a call from an Automatic Fire Alarm receiving centre at 00:57:51, we dispatched a crew to investigate but no smoke or fire was identified. This investigation included a 360 assessment of the premises using a thermal camera. The incident was therefore classified as a false alarm.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service