



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
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Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
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Date: 12 November 2024

Our Reference: FOI 096 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 15 October 2024. We can confirm that we have now completed our search for the information requested.

You asked:

Please could you provide the following information regarding your finance, HR and payroll solutions:

Which Hr and performance management system do you use, contract period and contract value / if sass or on-prem?

Our answer:

WorkPro; 3-year term; £71,843.25; Software as a service.

You asked:

Which Finance system (or Enterprise Resource Management) do you use, contract period and contract value / if sass or on-prem?

Which Payroll software do you use, contract period and contract value / outsourced, sass or on-prem?

Our answer:

Hampshire and Isle of Wight Fire and Rescue Services (HIWFRS) uses SAP as our Enterprise Resource Management. This is used for Human Resources Management, Payroll, Finance & Procurement. Licenses were procured under a perpetual licensing model. As such, there is a rolling contract for maintenance from 30th June each year.

As the software we use is an Enterprise system, we purchase a collection of tools, so the answers cannot be split by function such as payroll and finance. This contract was procured under our joint procurement arrangements led by Hampshire County Council to whom we have outsourced our finance and payroll systems. Therefore, we are unable to confirm the cost for HIWFRS individually. Consequently, this information is not held by us per Section 1 of the Freedom of Information Act 2000.

However, we can confirm that the contract value for the system mentioned above is £2,788,764 per annum for SAP as a whole and is an on-premises arrangement.

You asked:

Are you planning to go to market for a different Finance/ERP, HR or Payroll system? If so, when?

Our answer:

HIWFRS has no plan to go to market for any of the systems mentioned above. Therefore, we do not hold the information per Section 1 of the Freedom of Information Act 2000.

You asked:

How many employees, users / licenses of the system do you have for each system, please?

Our answer:

19 user licences – Workpro (HR)
35,000 user licences (across all partner organisations) – SAP (Finance + Payroll)

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service

