



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 26 February 2024

Our Reference: FOI 152 23-24

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 29 January. We can confirm that we have now completed our search for the information requested.

You asked:

This is a request under the Freedom of Information Act for information relating to incidents responded to between 1st January 2022 and 31st December 2022 (inclusive).

Please provide details of incidents (IOW) that have been classified as Make Pumps 5 (MP5+) or above.

The information should include:

- Date*
- Call / mobilisation time*
- End time*
- Duration*
- Location*
- Appliances/Vehicles involved*
- Type of incident*
- Incident outcome*

Our answer:

We can confirm we hold the information requested, please find it attached.

As Make Pumps is only included in the message text on our internal incident reporting system, this is based on a manual search. All incidents with messages including "Make Pumps 5" or "MP5" for numbers 5 and above have been included.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service