



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE

**Information Compliance Team**  
Headquarters  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Sent by email to:

[REDACTED]

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t. 02380 644000  
e. DP@hantsfire.gov.uk  
w. hantsfire.gov.uk

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Date: 22 January 2024

Our Reference: FOI 127 23-24

Enquiries to: Information Compliance Officer

## Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 23 December 2023. We can confirm that we have now completed our search for the information requested.

### **You asked:**

*I am writing to request some information under the Freedom of Information Act in relation to the rescue of a "bariatric person"*

*I understand that in April 2012 a new category relating to obese people was created for your incident reporting systems.*

*Could you please tell me how many call outs you received to move Bariatric or obese people from their homes or to rescue them during the following calendar years: 2023, 2022, 2021, 2020, 2019?*

*Would it be possible to reveal whether you were called to assist the ambulance service or the police, or whether you received a call directly from the person's home?*

*Would you be able to list the gender of the people you moved?*

*Where possible – could you please reveal the age of the youngest and oldest person that you would be called to assist?*

## Our answer:

We can confirm we hold most of the information requested, please find it below.

Please be aware that we do not routinely record the age and gender of the persons we rescue. Out of the total 177 incidents, 69 have included information on gender/age. We have provided this information below. For the rest of the incidents, this information is not held as per Section 1 of the Freedom of Information Act 2000.

	2019	2020	2021	2022	2023	Grand Total
<b>Total Incidents</b>	<b>50</b>	<b>45</b>	<b>31</b>	<b>24</b>	<b>27</b>	<b>177</b>

Origin of call	2019	2020	2021	2022	2023	Grand Total
Ambulance	46	39	28	22	27	162
Other		1				1
Person (land line)	2	1	1			4
Person (mobile)		2		2		4
Police	2	2	2			6
<b>Grand Total</b>	<b>50</b>	<b>45</b>	<b>31</b>	<b>24</b>	<b>27</b>	<b>177</b>

	2019	2020	2021	2022	2023	Grand Total
<b>Incidents with gender/age data</b>	<b>9</b>	<b>22</b>	<b>16</b>	<b>12</b>	<b>10</b>	<b>69</b>

Gender	2019	2020	2021	2022	2023	Grand Total
Female	8	13	9	4	5	39
Male	1	8	7	8	5	29
Not known		1				1
<b>Grand Total</b>	<b>9</b>	<b>22</b>	<b>16</b>	<b>12</b>	<b>10</b>	<b>69</b>

	2019	2020	2021	2022	2023
<b>Youngest Person (age in years)</b>	<b>28</b>	<b>25</b>	<b>39</b>	<b>39</b>	<b>47</b>

	2019	2020	2021	2022	2023
<b>Oldest Person (age in years)</b>	<b>82</b>	<b>80</b>	<b>82</b>	<b>75</b>	<b>89</b>

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at

[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints) or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer  
Hampshire and Isle of Wight Fire and Rescue Service