



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team

Headquarters
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Eastleigh
Hampshire
SO50 9SJ

Sent by email to:



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Date: 8 November 2023

Our Reference: FOI 102 23-24

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear 

We are writing in respect of your application for the release of information held by the Service, which we received on 20 October 2023. We can confirm that we have now completed our search for the information requested.

- 1) Do you use a social media management platform? **Yes**
- 2) If so, what tools do you use? **Hootsuite**
- 3) How much do you spend annually on a Social media management tool? **\$588 (USD)/year**
- 4) Which month & year does your contract with your supplier end? **March 2024**
- 5) Do you use a social listening / media monitoring platform? **Hampshire and Isle of Wight Fire and Rescue Service does not use social listening or social media monitoring platforms.**
- 6) If so, what tools do you use?
- 7) How much do you spend annually on a social listening / media monitoring tool
- 8) Which month & year does your contract with your supplier end?

The information to questions 6 through 8 are not held as per Section 1 of the Freedom of Information Act 2000.

9) Who is the senior officer in charge of these contracts?

The individual in charge of this contract is not a senior officer. The identification of a single member of staff to the world at large in response to this request would be unfair within the meaning of the data protection principles within the UK GDPR. Consequently, we are refusing to provide this information as per section 40 of the Freedom of Information Act 2000.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response, you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service