



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE

**Information Compliance Team**  
Headquarters  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Sent by email to:

[REDACTED]

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**t.** 02380 626850  
**e.** DP@hantsfire.gov.uk  
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Date: 5 December 2022

Our Reference: FOI 092 22-23

Enquiries to: Information Compliance Officer

## Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 9 November 2022. We can confirm that we have now completed our search for the information requested.

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows

We can confirm that we hold the information requested, please find it below.

1. Number of MFDs (Multi-functional devices) & photocopiers at Hampshire & Isle of Wight Fire & Rescue Service - 74
2. Name of incumbent – Canon
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace) – Start date June 2022, end date June 2024
4. Details of any extension options – N/a
5. What framework / Route to market used - RM6174
6. Number of regular/desktop printers (in addition to above) – 1 plotter  
100 appliance printers  
80 station end printers

7. Is there a support contract on above, if yes state start/end date – Yes, please see answer to question 3 for the dates

8. Does HIWFRS have a Print Room - No

9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options – not sure what this is specifically referring to? – N/a

10. Total annual print/copy volumes for (a) mono and (b) colour

(a) 511410

(b) 743728

These figures are for the last full year for which we have data (the financial year 21/22)

11. What print software does HIWFRS run – Canon Uniflow

12. Who supplies any outsourced print requirements – Hampshire and Isle of Wight Fire and Rescue Service does not outsource our printing.

13. Start/end date of this contract – N/a

14. Name of person responsible for print at HIWFRS – The release of this information would enable the unfair (within the meaning of the UK GDPR) identification of a member of the Service. As such we are refusing to provide this information as per Section 40 of the Freedom of Information Act 2000.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting [DP@hantsfire.gov.uk](mailto:DP@hantsfire.gov.uk) or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer  
Information Compliance Team  
Hampshire and Isle of Wight Fire and Rescue Service