



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team

Headquarters
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Sent by email to:

██████████

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Date: 9 October 2024

Our Reference: FOI 090 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear ██████████

We are writing in respect of your application for the release of information held by the Service, which we received on 2 October 2024. We can confirm that we have now completed our search for the information requested.

You asked:

My enquiry relates to Oceana Boulevard which is a complex of 280 flats + 2 Commercial Units. The development forms a triangle on 3 Streets in Southampton.

How many fires have there been at Oceana Boulevard 1 January 2016?

Were any caused by cigarettes?

What was the cause of those fires?

How many false alarm call outs have there been?

Of the false alarm call outs how many were created by cigarettes or was it a technical fire alarm error?

Our answer:

We can confirm that we hold the information requested. This data has been run from 1 January 2016, however the first recorded incident occurred in 2018. Please find the information in the attached spreadsheet. We can confirm that there are no fires or false alarms caused by cigarettes.

You asked:

Do we get charged for false alarms call outs?

If so, how much?

Our answer:

Hampshire and Isle of Wight Fire and Rescue Service does not charge for false alarm call outs. Consequently, the amount we charge is not held per Section 1 of the Freedom of Information Act 2000.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service