



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:



t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 1 October 2024

Our Reference: FOI 087 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear 

We are writing in respect of your application for the release of information held by the Service, which we received on 1 October 2024. We can confirm that we have now completed our search for the information requested.

You asked:

I am writing to request information under the Freedom of Information Act regarding the software tool used by your service for the collection of risk information. For reference, I understand that many Fire and Rescue Services (FRS) in the UK are using CFRMIS by Civica.

Specifically, I would like to request the following details:

- 1. The name of the supplier providing the software services.*
- 2. The total contract value for these services.*
- 3. The contract start date.*
- 4. The contract end date.*

Our answer:

We can confirm that we hold the information requested, it is publicly available and can be found here: [Contracts Register \(in-tendhost.co.uk\)](https://in-tendhost.co.uk). Please be aware our risk information software has been purchased together with our vehicle management software.

We are therefore, technically, refusing to provide this information to you per Section 21 of the Freedom of Information Act 2000 as it is reasonably available to you by another means.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service