



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 626850
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 19 October 2022

Our Reference: FOI 076 22-23

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 28 September 2022. We can confirm that we have now completed our search for the information requested.

You asked:

I would be most grateful if you would provide me, under the Freedom of Information Act, the information requested below.

The details we require are:

1. Who is your social media management and monitoring tool supplier?

Our answer:

We can confirm that we hold the information requested. Our supplier is Hootsuite.

You asked:

2. Start date & duration of framework/contract with supplier

Our answer:

The contract started on 18 March 2022 and lasts until 17 March 2023.

You asked:

3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

Our answer:

\$348

You asked:

4. Who is the senior officer (outside of procurement) responsible for this contract?

Our answer:

The senior officer outside of procurement responsible for this contract is Nicky Avery.

On behalf of Nicky Avery this information is not to be used for the purposes of direct marketing as per Article 21(3) of the UK GDPR.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Information Compliance Team
Hampshire and Isle of Wight Fire and Rescue Service