



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE

**Information Compliance Team**

Headquarters  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Sent by email to:

[REDACTED]

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t. 02380 626850  
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Date: 4 October 2022

Our Reference: FOI 052 22-23

Enquiries to: Information Compliance Officer

**Freedom of Information Act 2000**

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 9 August 2022 which you clarified on 6 September 2022. We can confirm that we have now completed our search for the information requested.

**You asked:**

For a copy of any bulletin, notices, emails regarding Door entry procedures/Gaining access /door entry equipment (regarding operational activity) from 1 October 2019 to 1 October.

The emails would relate to communications for change in procedures, instructions or reminders about door entry procedures/training/Equipment. Bulletins or notices would relate to Health and safety recommendations regarding door entry procedures/equipment.

**Our answer:**

Hampshire and Isle of Wight Fire and Rescue Service does not hold any bulletins, notices or emails about the above subjects from the period requested. As such we cannot provide this information as per Section 1 of the Freedom of Information Act 2000.

Information about our procedures and ways of working would be covered in the training operational personnel are required to undertake and refresh as part of their role. However, per our duty to provide advice and assistance, please find attached the Tactical Operational Guidance, Risk Assessment and Task and Activities sequence documents relating to effecting entry that were in place during the period stated in your request.

Please note that we have redacted the personal data from these documents as it would be unfair, within the meaning of the UK GDPR, to provide this information to the world at large in response to your request, as per Section 40 of the Freedom of Information Act 2000.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting [DP@hantsfire.gov.uk](mailto:DP@hantsfire.gov.uk) or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer  
Information Compliance Team  
Hampshire and Isle of Wight Fire and Rescue Service