



**Hampshire  
& Isle of Wight**  
FIRE & RESCUE SERVICE

**Information Compliance Team**

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Leigh Road  
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Hampshire  
SO50 9SJ

Sent by email to:

[REDACTED]

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t. 02380 626850  
e. DP@hantsfire.gov.uk  
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Date: 15 August 2022

Our Reference: FOI 048 22-23

Enquiries to: Information Compliance Officer

**Freedom of Information Act 2000**

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 3 August 2022. We can confirm that we have now completed our search for the information requested.

**You Asked:**

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three

EE through Virgin Media, Vodafone and O2 through Daisy

2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.

EE – annual average - £68,447.42  
Vodafone - annual average -£6110  
O2 – estimated average - £250

3. Number of Connections- Number of connections for each network provider.  
**(Number of voices only devices, voice and data devices, data only devices)**  
please provide me with the breakdown and not the overall total.

O2 – 3 x Voice and data  
Vodafone – 32 x voice/ 25 x voice & data/ 4 x data only  
EE – data only x 129 /voice & data x 561

4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

EE – 36 months/spend  
Daisy – 36 months

Neither contract includes an extension.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. **(if there are multiple start dates, could you please provide me with the earliest date for each provider)**

Daisy – July 2016  
EE – July 2016

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.

Daisy – 02/02/2023  
EE – 01/08/2022 (month rolling at present)

7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.

Both contracts are currently under review.

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.

We can confirm that we hold this information however we are refusing to provide it as per section 40 of the Freedom of Information Act 2000. This information can be used to identify an individual which would be unfair to do, within the meaning of the UK GDPR, to the world at large in response to your request.

9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

The answer to this question is contained in questions 1, 3 and 9 above. We can confirm that both the EE contract and Daisy contract are managed contracts.

Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.

We are currently reviewing options with our procurement team, as such there is no approximate date of award as the contracts have not yet gone out to tender. This information is therefore not held as per section 1 of the Freedom of Information Act 2000.

Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?

We are currently reviewing our options with our procurement team over preferred routes. As such a plan is currently being formulated and is currently not held as per section 1 of the Freedom of Information Act 2000.

If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?


Not applicable

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

  
Information Compliance Team  
Hampshire and Isle of Wight Fire and Rescue Service