



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
Headquarters
Leigh Road
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SO50 9SJ

Sent by email to:

[REDACTED]

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e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 11 August 2022

Our Reference: FOI 046 22-23

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 1 August 2022. We can confirm that we have now completed our search for the information requested.

You asked:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.
2. Lift service and maintenance – Service contract for lift service and maintenance.
3. Food – Service contract that is focused around catering services.
4. General waste services contracts – The organisation's primary general waste service contract.
5. Laundry services where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above.
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Our answer:

In this case, some of the requested information is exempt from disclosure under Section 21 (information accessible to the applicant by other means). As part of [Transparency - Hampshire & Isle of Wight Fire & Rescue Service, Official website of Hampshire & Isle of Wight Fire & Rescue Service \(hantsfire.gov.uk\)](#) some of this information is available online in the [Contracts Register \(in-tendhost.co.uk\)](#).

Other information that is not on here is:

Laundry services:

1. Supplier/Provider of the services – **MSA Bristol**
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. - **£80k**
3. A description of the services provided under this contract please includes information if other services are included under the same contract. – **Laundry and maintenance of PPE**
4. The number of sites the contract covers – **61 sites**
5. The start date of the contract – **August 2021**
6. The end date of the contract – **November 2027**
7. The duration of the contract, please include information on any extensions period. – **6 years**
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. - **Property & Facilities, property.facilities@HantsFire.gov.uk 023 8064 4000** No marketing is allowed.

Lift services and maintenance:

1. Supplier/Provider of the services- **Hampshire County Council via Term Maintenance Contract**
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. - **Circa £2000 per annum**

3. A description of the services provided under this contract please includes information if other services are included under the same contract. – **Service, Repair and Maintenance of Lifts**

4. The number of sites the contract covers- **Headquarters, St Mary's Fire Station, Winchester Fire Station, Basingstoke Fire Station**

5. The start date of the contract – **Term Maintenance Contract August 2017**

6. The end date of the contract - **Term Maintenance Contract August 2024**

7. The duration of the contract, please include information on any extensions period. - **Extension agreed for additional 2 years from original end date (July 2022)**

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. - **Property & Facilities, property.facilities@HantsFire.gov.uk 023 8064 4000** No marketing is allowed.

Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services:

See publicly available info in contracts register and on contracting direct:

[Contracts Register \(in-tendhost.co.uk\)](https://in-tendhost.co.uk)

[Cleaning and Window Cleaning Services for Non-Educational Buildings | Business and economy | Hampshire County Council \(hants.gov.uk\)](https://hants.gov.uk)

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services

2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£248,899 in 2021-2022.**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.

4. The number of sites the contract covers **62**

5. The start date of the contract

6. The end date of the contract

7. The duration of the contract, please include information on any extensions period.

8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Property & Facilities, property.facilities@HantsFire.gov.uk 023 8064 4000 No marketing is allowed.

Food – Service contract that is focused around catering services.

See publicly available info in contracts register and on contracting direct:

[Contracts Register \(in-tendhost.co.uk\)](https://in-tendhost.co.uk)

[Catering Services | Business and economy | Hampshire County Council \(hants.gov.uk\)](https://hants.gov.uk)

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services

2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **Full year spend not available spend for April 2022 to July 2022, spend so far £68,590, July 2021 to June 2022 £151,246.**

3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers **1**
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Property & Facilities property.facilities@HantsFire.gov.uk **023 8062 6838**. No marketing is allowed.

General waste services contracts – The organisation’s primary general waste service contract:

[Contracts Register \(in-tendhost.co.uk\)](https://in-tendhost.co.uk)

[HIWFRS - Waste Collection, Disposal and Recycling Services | Business and economy | Hampshire County Council \(hants.gov.uk\)](https://www.hants.gov.uk)

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
2. Total Annual Spend – The spend should only relate to each of the service contracts listed above. **£83,777 in 2021-2022**
3. A description of the services provided under this contract please includes information if other services are included under the same contract.
4. The number of sites the contract covers **62**
5. The start date of the contract
6. The end date of the contract
7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Property & Facilities, property.facilities@HantsFire.gov.uk **023 8064 4000** No marketing is allowed.

Some of the information requested could identify individuals, therefore we are refusing to provide it in accordance with Section 40 of the Freedom of information Act 2000. As a disclosure under the Act is deemed to be to the world at large it would be unfair, within the meaning of the data protection principles of the GDPR, to provide this information in response to your request.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely



Information Compliance Team
Hampshire and Isle of Wight Fire and Rescue Service