



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team

Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 626850
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 1 July 2022

Our Reference: FOI 030 22-23

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 29 June 2022. We can confirm that we have now completed our search for the information requested.

You asked:

I am enquiring as to the reason for the fire at The Street, Old Basing, Hants which I am advised from local 3rd party comment was caused by failure of solar panels on the roof.

My concern is that I am intending to have panels fixed on my roof in a couple of months' time and as this is the first case, I am aware of I am just checking with you to find the specific cause, assuming this has been established.

It seems there are a few elements to the units not only the panels themselves but all the associated wiring, the inverter and possibly, although not always connected, storage batteries.

Our answer:

We can confirm that we hold the information requested. In the Incident Report completed following our attendance, it was recorded that the main cause of fire was 'Faulty Fuel Supply – Electricity' and the source of ignition recorded was 'Solar Panels'. Unfortunately, no full investigation of the cause of fire was requested by the Police and consequently we do not hold any further information as to the cause.

Please note that Hampshire and Isle of Wight Fire and Rescue Service accepts no legal responsibility for the accuracy of its suppositions and conclusions contained in Incident Reports, which are compiled primarily for its own guidance and statistical information.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Information Compliance Team at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

[Redacted Signature]

Information Compliance Team
Hampshire and Isle of Wight Fire and Rescue Service