



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team

Headquarters
Leigh Road
Eastleigh
Hampshire
SO50 9SJ

Sent by email to:

[REDACTED]

t. 02380 644000
e. DP@hantsfire.gov.uk
w. hantsfire.gov.uk

Date: 20 August 2024

Our Reference: FOI 062 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 30 July 2024. We can confirm that we have now completed our search for the information requested.

You asked:

I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation.

Please may you provide me with:

- 1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?*
- 2. How much you are paying annually for this contract, and where do you advertise for this tender?*

Our answer:

Hampshire and Isle of Wight Fire and Rescue Service does not have a contract to facilitate BACS payments. Consequently, this information is not held per Section 1 of the Freedom of Information Act 2000. Our payments are managed through Hampshire County Council under a shared services agreement which covers various activities. We recommend that you contact Hampshire County Council to seek details of their contract.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service