



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
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Sent by email to:

[REDACTED]

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Date: 28 August 2024

Our Reference: FOI 059 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 30 July. We can confirm that we have now completed our search for the information requested. Please find our response to your questions in red below.

You asked:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

Contract profile questionnaire for each type of contract:

- 1. Supplier/Provider of the services – [Hampshire County Council Electronic Tendering Site - Contract Manage - Contract \(in-tendhost.co.uk\)](#)*
- 2. Total Annual Spend – The spend should only relate to each of the service contracts listed above – **Based on the 2023-2024 year £409,044***
- 3. A description of the services provided under this contract please includes information if other services are included under the same contract – **Building cleaning and Window Cleaning***
- 4. The number of sites the contract covers – **62***
- 5. The start date of the contract – **Section 21***
- 6. The end date of the contract – **Section 21***

7. *The duration of the contract, please include information on any extensions period – Expected to be extended to 31/01/2025*
8. *Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address – Section 40*

Lift service and maintenance – Service contract for lift service and maintenance.

Contract profile questionnaire for each type of contract:

1. *Supplier/Provider of the services – [Blue Light - First Generation Hard FM Services - Contracts Finder](#)*
2. *Total Annual Spend – The spend should only relate to each of the service contracts listed above – The contract only began on 01/08/2024. There is currently no breakdown of expected Lift service and maintenance available.*
3. *A description of the services provided under this contract please includes information if other services are included under the same contract – Hard facilities management services for the whole estate.*
4. *The number of sites the contract covers – 62*
5. *[ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation – Multiple Brands including Schindler Group LTD, KONE Lifts, Otis, Thyssen, H&C, OTOLIFT, STANNAH*
6. *The start date of the contract – Section 21*
7. *The end date of the contract – Section 21*
8. *The duration of the contract, please include information on any extensions period. – 2 periods of up to 2 years each. Up to a maximum extended period of 4 years.*
9. *Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address – Section 40*

Food – Service contract that is focused around catering services.

Contract profile questionnaire for each type of contract:

1. *Supplier/Provider of the services – [BaxterStorey Hampshire County Council Electronic Tendering Site - Contract Manage - Contract \(in-tendhost.co.uk\)](#)*
1. *Total Annual Spend – The spend should only relate to each of the service contracts listed above – Based on the 2023-2024 annual spend of £209,655 on HIWFRS sites.*
2. *A description of the services provided under this contract please includes information if other services are included under the same contract – Catering Services Contract for Hampshire OPCC and HIFRS*
3. *The number of sites the contract covers – 5 with direct catering provision of which only 1 is a Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS) site. However, operational catering requirements can support all 62 HIWFRS sites and external venues.*
4. *The start date of the contract – Section 21*
5. *The end date of the contract – Section 21*
6. *The duration of the contract, please include information on any extensions period. – Extended by first year to 25/06/2025 and a further 1 year extension is possible to 25/06/2026.*
7. *Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address – Section 40*

General waste services contracts – The organisation’s primary general waste service contract.

Contract profile questionnaire for each type of contract:

1. *Supplier/Provider of the services – [HIWFRS - Waste Collection, Disposal and Recycling Services | Business and economy | Hampshire County Council \(hants.gov.uk\)](#)*
2. *Total Annual Spend – The spend should only relate to each of the service contracts listed above – Based on 2023-2024 annual spend of £71,718 on HIWFRS sites*
3. *A description of the services provided under this contract please includes information if other services are included under the same contract – [Commercial Waste Collection, Disposal and Recycling Services for Hampshire and Isle of Wight Fire and Rescue Service](#)*
4. *The number of sites the contract covers – 62*
5. *The start date of the contract – [Section 21](#)*
6. *The end date of the contract – [Section 21](#)*
7. *The duration of the contract, please include information on any extensions period. – All extensions used*
8. *Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. – [Section 40](#)*

Laundry services - where clothes and linen can be washed and ironed.

Contract profile questionnaire for each type of contract:

1. *Supplier/Provider of the services – [Contracts Register \(in-tendhost.co.uk\)](#)*
2. *Total Annual Spend – The spend should only relate to each of the service contracts listed above. – [Section 21 \(annual spend = Total Contract Value / Contract Duration\)](#)*
3. *A description of the services provided under this contract please includes information if other services are included under the same contract. – [Laundry, Repair and Maintenance for Personal Protective Equipment](#)*
4. *The number of sites the contract covers – 62 sites are served, with collections being made from Service HQ and Newport Fire Station on the Isle of White.*
5. *The start date of the contract – [Section 21](#)*
6. *The end date of the contract – [Section 21](#)*
7. *The duration of the contract, please include information on any extensions period. – [Section 21](#)*
8. *Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. – [Section 40](#)*

Information Accessible to the Applicant by Other Means (Section 21)

A lot of the information requested is already published publicly. Therefore, we are refusing to provide you with information that is already published online as per Section 21 of the Freedom of Information Act 2000. Section 21(1) states “Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information”. Where the information is already accessible by others means, we have provided you with a link to where the information can be found. The link supplied in the “Supplier/Provider of the services” is where the Section 21 information can be found.

Personal Data (Section 40)

We are refusing to provide you with the additional information which has been requested as per Section 40(2) of the Freedom of Information Act 2000. Section 40(2) states “any

information to which a request for information relates is also exempt information if - (a)it constitutes personal data”.

We have assessed that it would be unfair to release the name, job title, contact number and email address of the person/s that are responsible for each contract. This is because providing this information would enable people to contact certain individuals in the Service. This would therefore clog up people’s inboxes and phone records which would lead to individuals not having time to do their core work. This would not be an effective use of taxpayer’s money.

Conclusion

As, based on the balancing test, the protection of the individual's fundamental rights and freedoms outweighs the legitimate interest being pursued. Consequently, we are refusing to provide you with it as per Section 40(2) (3A) (a) of the Freedom of Information Act 2000 and Article 5 (1) (a) of the UK GDPR 2018.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service