

Hampshire & IOW Fire and Rescue Service					
Regulatory Reform (fire safety) Order 2005					
ALLEGED FIRE RISK					
This form to be used when dealing with complaints against standards of fire safety in premises received by Protection admin or Fire Control					
Date	01/06/2022	Time	15:01	CFRMIS Number:	10436189 (Parent) Log No: 21862
Premises Address				Post Code	
Flats 32 Arundel Street Portsmouth				PO1 1NL	
Name of occupier					
Name of Owner (Multi Occ Only):					

Complaint made: (tick box)					
In person	<input type="checkbox"/>	By other	<input type="checkbox"/>	By other authority	<input type="checkbox"/>
By letter	<input type="checkbox"/>	Post incident by Ops	<input checked="" type="checkbox"/>	Incident No	TOC
By telephone	<input type="checkbox"/>	Post visit by Ops	<input type="checkbox"/>		
Name of Complainant	[REDACTED]			Post Code	
Address	Southsea (24) Fire Station Somers Road Southsea			PO5 4LU	
Telephone	Email: [REDACTED]				
To be informed of outcomes (tick box)	Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	

Details of Complaint Against Fire Safety Standards:

- Community Safety
- Alleged Fire Risk (AFR) reporting
- **32 Arundel street-2022-06-01**

☐ Title

32 Arundel street-2022-06-01

Email

Name

Name of the premises

32 Arundel street

Address of Premises

32 Arundel street Portsmouth

Postcode of premises

PO1 1NL

Premises or Business' phone number

Enter value here

What's the type of premises or business that you are reporting?

Sheltered housing

Is there an immediate risk of fire or significant risk to life?

No

Is this a Sleeping Risk?

Yes

Responsible person's name

Enter value here

Responsible person's telephone number

Enter value here

Responsible person's email address

Enter value here

Provide some details of the alleged fire risk

This property is a full evacuation and no one left the building.

We as a service has been called many times to someone activating the break glass call point.

What actions have been taken by the operational crew?

Spoken to the fire and security company (i'm covered 365) to see if they can let the residents know this is a full evacuation when the alarm is sounding.

Has a Protection Officer been contacted?

Yes

Who is the Protection Officer

Name of person reporting AFR

Which station is reporting the AFR?

24 - Southsea

Which watch is reporting the AFR?

Red

Telephone number of person reporting the AFR

Report submitted on

01/06/2022

Person submitting

Link to images

Enter value here

Progress

In progress

Person completing the form

Date AFR Discovered

01/06/2022

Action Taken by Inspector

Date:	1/6/22		Time	16:00	
Name of Inspector	[REDACTED]				

I have contacted the managing agent to discuss, spoke to a [REDACTED] of Inspire who described a range of measures they have in place and actions completed.

My colleague [REDACTED] is currently aware of issues at this site and has recently audited, I have also discussed with [REDACTED] will be contacting the managing agent [REDACTED] to identify a way forward & also to view progress on works [REDACTED] identified via the audit process.

Crews attending incidents/alarms at this site in future will require that residents evacuate to ensure their safety.

[REDACTED] will contact deal with the case as he is familiar with the site.

Feedback given to complainant .

Date:	1/6/22_	Outcome of Action
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Feedback given to complainant.

[REDACTED] dealing with.

Crews to require that residents follow fire procedure.

E mails copied below .

From: [REDACTED]

Sent: 01 June 2022 17:24

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: Arundel House. CFRMIS: 10432116 -----feedback re AFR

Hi [REDACTED]



**Han
& Isl**
FIRE & F

[Redacted]

[Redacted]

**Business Fire Safety
Local based Inspection**

[02380 644000](tel:02380644000)

[Redacted]



Headquarters

Leigh Road, Eastleigh
Hampshire, SO50 9SJ



Business

If you're in the
safety one of o
can help.

From: [Redacted]

Sent: 01 June 2022 16:36

To: [Redacted]

Cc: [REDACTED]
Subject: RE: Arundel House. CFRMIS: 10432116

Thanks [REDACTED]

Can I leave Arundel House with you then please [REDACTED] for consistency. [REDACTED] will hand over what he has done today. [REDACTED] has been involved from an ops point of view – please can you liaise with [REDACTED] when [REDACTED] is next on days [REDACTED] to ensure we are hitting both Protection and ops in our response.

In terms of the alarm panel and EN – I will leave that you depending on what you discover when you audit next. Can you let me know when it is booked in please.

Many thanks

[REDACTED]
From: [REDACTED]
Sent: 01 June 2022 16:19
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Arundel House. CFRMIS: 10432116

Hello [REDACTED]
I carried out an audit of the premises in March this year and I have also been back in April after another AFR. I have been contacting [REDACTED] from the managing agency via email and I have informed [REDACTED] of the issues and stated [REDACTED] needs to improve the security of the alarm panel as it can be opened with a knife and residents are resetting it, and to ensure all the residents are made aware of the simultaneous evacuation. [REDACTED] I will deal with this one tomorrow mate if you can just forward the AFR to me. [REDACTED] if alright with you I will threaten I will issue an enforcement on the premises for the security of the alarm panel as I did emphasise the importance to [REDACTED] to secure it in my last email and it is still not been done. I will do a NNF and copy all the email correspondence I have had with her now.

Regards

[REDACTED]
From: [REDACTED]
Sent: 01 June 2022 14:26
To: [REDACTED]
Cc: [REDACTED]
Subject: Arundel House. CFRMIS: 10432116

Hi [REDACTED]
I have just spoken to [REDACTED] and they have been to Arundel House on another AFA. It was a split hoover from the workmen that set it off – so a genuine activation. However, the residents did not evacuate and it is a full evac. [REDACTED] is going to complete an AFR – for your info it sounds like it just needs an email to the managing agent to ask them to speak with the residents. I am also going to email all [REDACTED] and advise they get all residents out on every AFA to start teaching them also.

[REDACTED] -Arundel House is on our list of premises to have an FSA completed on. Please can one of you make it a priority to audit asap (within your capacities).

Many thanks

[REDACTED]



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

[REDACTED]
[REDACTED]
Protection Delivery
023 8064 4000
[REDACTED]



Headquarters
Leigh Road, Eastleigh
Hampshire, SO50 9SJ

fire**INSPIRE**

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Further Action? (Tick appropriate box)	None	<input type="checkbox"/>	EN	<input type="checkbox"/>	Action Plan	<input type="checkbox"/>	Prohibition	<input type="checkbox"/>	<input type="checkbox"/>
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Inspector: 

Signed: 

Date: 1/6/22.....