

[Redacted]

**From:** [Redacted]  
**Sent:** 22 April 2022 19:55  
**To:** [Redacted]  
**Cc:** [Redacted]  
**Subject:** Arundel house

Hello [Redacted]

We had another issue with Arundel house which I have copied below. Could I meet you at the building just to go through how we are going forward with this. I am free on the 28<sup>th</sup> April at 3pm if that works for you. If this is not ok can you send me the code again to gain access so I can go on my own [Redacted]

Regards  
[Redacted]

WW were called to AFA at 0327. This turned out to be a malicious activation of a break glass call point. Prior to our arrival, somebody had silenced the alarm as the panel is not securely locked. We discovered a communal detector head outside of flat 32 had been taken/ripped down and was missing. [Redacted] who attended explained that this had happened before and [Redacted] has CCTV of [Redacted] replaced the detector head that was missing on this occasion with a new one whilst we waited on scene. [Redacted]

Could this be addressed through the management company, as it appears that [Redacted]

What actions have been taken by the operational crew?

Remained on scene whilst the maintenance person fitted a new detector head. [Redacted]

[Redacted]



[Redacted]  
Local Based Inspection Program

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FIRE & RESCUE SERVICE



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