



**Hampshire
& Isle of Wight**
FIRE & RESCUE SERVICE

Information Compliance Team
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Sent by email to:

[REDACTED]

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Date: 11 June 2024

Our Reference: FOI 020 24-25

Enquiries to: Information Compliance Officer

Freedom of Information Act 2000

Dear [REDACTED]

We are writing in respect of your application for the release of information held by the Service, which we received on 15 May 2024 and was later clarified on 16 May 2024. We can confirm that we have now completed our search for the information requested.

You asked:

Request data for the financial year 2023/24

1. *Number of incidences attributed to:*

- a. *Solar PV*
- b. *Battery Storage System*
- c. *Heatpump (Airsouce)*
- d. *Heatpump (ground source)*
- e. *Wind turbine*
- f. *Electric Vehicle Charging Equipment*

2. *Number of injuries caused by the incidences in question 1.*

3. *Number of deaths caused by the incidences in question 1.*

4. *What was the cause of the incidences (based on IRS categories)?*

- *Faulty Appliances and Leads*
- *Misuse of Equipment or Appliances*
- *Careless handling of fire or hot substances*
- *Deliberate*

- *Faulty fuel supplies*
- *Placing articles too close to heat*
- *Playing with fire*
- *Other (please state)*

5. *Can the problems be pinpointed to:*

- a. *User error/lack of understanding of the item /system requirements? (please explain)*
- b. *Installation error? (please explain)*
 - i. *Electrical*
 - ii. *Mechanical / fixing (note: we do need to find if there is an issue with electrical installers breaching roofing construction methods)*
- c. *Design error (please explain)*
- d. *Equipment failure? (please explain)*
- e. *Lack of maintenance of the LCT system and wiring? (please explain)*

6. *Were the affiliated switchgear, and protective devices (e.g., MCB, Fuse, RCBO, RCD, etc), in the consumer unit/distribution board checked to be suitable and correctly sized for the installation, considering the potential increased current flows and bi-directional operation*

7. *What was the age of the installation?*

Our answer:

We can confirm we hold the data for questions one to four, please find it attached. The data provided relates to all incidents in Hampshire, the Isle of Wight and over the border that the Service has attended.

Please be aware that we do not routinely record when a fire is caused by the categories mentioned in question one. Consequently, we have done this search based on messages sent as part of handling incidents. Therefore, the results may not be an accurate representation of the correct number.

Regarding questions five to seven, we are unable to provide you with the data as we do not hold this as per Section 1 of the Freedom of Information Act 2000. This is because the information is not routinely recorded and/or not known at the time of the incident.

The above concludes our investigation into this matter.

Any future correspondence with Hampshire and Isle of Wight Fire and Rescue Service in relation to this matter should be sent to the Information Compliance Officer at the above address.

If for whatever reason you are unhappy with our response you may request an internal review by contacting DP@hantsfire.gov.uk or by writing to the Data Protection Officer at the above address.

Should you remain dissatisfied you can appeal against the internal review decision by contacting the Information Commissioners Office. This can be done online at www.ico.org.uk/foicomplaints or by post to The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Information Compliance Officer
Hampshire and Isle of Wight Fire and Rescue Service

