

Portsmouth Group Performance Management Plan 2009-2012 (Year 3)



Our local community profile and our achievements during 2009

The Portsmouth Group is situated on the South Coast of the County of Hampshire and covers a highly populated major city with an array of inherent community risks. Portsmouth's population density is the highest in the UK outside of London. The built environment includes an extremely busy commercial port and a naval base with ship-building facility, a significant number of historic buildings and national maritime treasures. In addition Portsmouth has several large shopping complexes, a prison facility, two large and extremely busy hospital sites, numerous high rise buildings, a growing number of industrial sites, a university campus, boating marinas, and a high density of Houses in Multiple Occupation (HMOs), flats and terraced properties. The communications network also includes a very busy railway system and a number of major roads and interchanges.

The residential population of the Group is approximately 190,000. This figure increases regularly, particularly with a high influx of university students and tourists throughout the year. Populations adjust over time and forecasts across the Group show an increasingly diverse and ageing population in the future. The Group also contains some of the most socially deprived wards in the county. Historically there have been a significant number of deliberate fires within the Portsmouth City area. The local authority is fully engaged in partnership with the Fire and Rescue Service to reduce the number and impact of these fires. Portsmouth City Council has adopted the target of a 20% decrease in the number of fires started deliberately in the City as part of their Local Area Agreement under NI33 of the National Indicator Set.. The City also has an identifiable risk in terms of public safety on the roads. Our Portsmouth Group Plan will seek to develop an integrated approach to the reduction of all emergency incidents through the pillars of Protection, Prevention and Response.

As Service Delivery partners within the Portsmouth area we are committed to an integrated approach to risk reduction for the benefit of the public we serve. Our established partnership with Portsmouth City Council Environmental Health Department provides an all-encompassing commitment to risk reduction in residential premises and the installation of water suppression systems (particularly sprinklers), where appropriate, in Houses in Multiple Occupation. We will further develop and strengthen our partnerships with Portsmouth City Council (utilising an integrated approach) in order to reduce community risk to make Hampshire and Portsmouth a safer place to live, work and travel.

We will work with, and improve upon, the links between response, prevention and protection in Portsmouth to identify the higher risk premises and possible hazards with an integrated commitment to community risk reduction. We will target our higher risk premises such as sleeping risks and small industrial units and look to develop closer links with all ethnic groups.

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Response statistics

Total incidents	Primary Fires	Secondary fires	Chimney fires	False alarm good intent	Automatic fire alarms	False alarm malicious	Road traffic collisions	Special service calls	Deliberate/suspected arson	Total
2007/2008	431	576	3	437	483	82	95	515	569	3191
2008/2009	405	518	4	446	440	62	113	451	503	2942
2009/2010	378	484	2	303	441	45	86	430	375	2544
Total	1214	1578	9	1186	1364	189	294	1396	1447	8677
3 Year average	405	526	3	395	455	63	98	465	482	2892

Partnerships

Partner	Partner interest(s) in the project	Assessment of impact	Strategies for working together
Safer Portsmouth Partnership	Safer Portsmouth	Risk reduction	SPP Partnership plan 2011-2014
Local Strategic Partnership	Vision for Portsmouth	Stronger safer communities	Local Strategic Partnership Local Area Agreement 2011-2014
Community Wardens	Environmental visual audits	Arson reduction, public perceptions	Community liaison officer and Community Fire Reduction Warden
Portsmouth City Council Private sector housing	Houses in Multiple Occupation	Risk reduction	Reduction in the risk from fire in Houses in Multiple Occupation
Portsmouth City Council Private Sector Housing	Signed up the LACoRs joint working principles	Reduce the risk of death and injury in residential premises	Joint working with PCC Private Sector Housing to reduce the risk in residential premises
Portsmouth City Council	Enforce the Regulatory Reform (Fire Safety) Order 2005 on behalf of PCC on Sports Grounds	Reduce the risk of death and injury at sports grounds	Working with the local authority to reduce the risk of death and injury at premises that fall under the Safety at Sports Ground Act 1987

Community risk profile

The community risk profile for Portsmouth Group has identified the following groups of people/places to be more likely to suffer the effects of fire:

1. Young well educated city dwellers
2. Young people renting flats in high density social housing
3. Lower income workers in urban terraces in often diverse areas.
4. Elderly people reliant on state support.

The areas of Portsmouth most likely to suffer deliberate fires are Paulsgrove, Charles Dickens East, Nelson and St Judes.

The people most at risk from road deaths and serious injuries within Portsmouth are motorcycle riders, and pedal cyclists.

Our risk reduction activity will focus on these groups of people/places in order to provide maximum benefit to the community with the resources we have available.

City Improvement Priorities

Partners in Portsmouth have agreed six priorities which are the most important issues for the city in the next 2-3 years.

1. Improve the education and skills of young people living in Portsmouth
2. Tackle worklessness through increasing opportunities for employment
3. Develop and implement a commissioning strategy focused on the 100-200 families with multiple needs
4. Enable vulnerable people to maintain appropriate levels of independence
5. Identify and support targeted families from pregnancy through to school age
6. Tackle the detrimental effects of alcohol on peoples health and behaviour

Safer Portsmouth Partnership

The strategic assessment carried out annually identifies priorities to be included into the statutory partnership plan. These have been ranked this year in order to aid the process of resource allocation.

1. Reduce the harm caused by Alcohol
2. Work with the children's trust board to develop effective multi-agency intervention for families with multiple problems and continue to target support for children and young people who demonstrate behaviours that may put them at risk
3. Reduce the harm caused by drugs
4. Reduce the levels of adult re-offending
5. Domestic Violence

Environmental risk profile

The environmental risk profile for Portsmouth Group has been reviewed and audited showing the following strengths and weaknesses. Risk reduction measures and performance improvements will be identified and detailed separately within Station action plans. For the carbon footprint of Portsmouth Group please visit [www.hantsfire.gov.uk/environment-station-carbon footprint](http://www.hantsfire.gov.uk/environment-station-carbon-footprint).

Station	Weakness	Strength
Cosham	No loft insulation	Majority doubled glazed
Cosham	High voltage halogen bulbs	Recycling in place for plastic, paper, cardboard and glass
Southsea		Recycling in place for paper and cardboard
Southsea	Open vent for cooker in kitchen has no damper or heater to prevent heat escaping or cold air entering.	Consumption monitored to seek reduction and reduce carbon footprint. A review of the environmental impact of the station incorporating a feasibility study for implementing efficiency measures to be carried out following the completion of building alterations.

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Proposed objective

Ref: **01**

Short title: **Improving safety in the home**

What and why?

We will provide Home Fire Safety Visits (HFSVs) to 'at risk' occupiers within the Portsmouth Group area and to those required as a result of post incident protocols. This will underpin and contribute towards the service corporate priority of People and the corporate target of reducing fire deaths, injuries and fires in buildings, through fire safety education and the installation of working smoke detectors.

How and when?

We will use MOSAIC profiling to identify those most at risk of a dwelling fire within the Portsmouth group. Through profiling, three groups of people have been identified, these are,

1. Young people renting flats in high density social housing
2. Elderly people reliant on state support
3. Young well educated city dwellers
4. Families in low-rise social housing with high levels of benefit needs

We will target these people to deliver HFSV's.

Which of our corporate priorities does this objective support and how?		
People	✓	Home Fire Safety visits help protect the most vulnerable people in our communities
Property	✓	Improved awareness and understanding help to prevent accidental property fires occurring
Environment	✓	Reduced numbers of fires occurring will reduce carbon emissions from the incidents themselves and our attendance
Community	✓	Less fires occurring will contribute to safer and stronger communities
Resources	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources
How will we measure and evaluate success?		
Outputs		
Year 1 2035 visits by March 2010 Year 2 2035 visits by March 2011 Year 3 2035 visits by March 2012		
Outcomes		
These home fire safety visits will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014		
Indicator / Target (e.g., LAA, LPI, BVPI)		
TBC		
People impact assessment		
PIA of Home Fire Safety Visits completed centrally and available from HQ		

Community risk reduction measures

Proposed objective

Ref: 02	Short title: High risk vulnerable people
What and why?	
Where individuals are identified at risk such that a HFSV does not effectively address all of the risks identified, we will engage with partner agencies to determine suitable additional actions to reduce the residual risk.	
The most high risk vulnerable members of our communities may require additional support, facilities and assistance to address the risk from fire.	
How and when?	
In line with Service Policy we will engage with partner agencies to determine further solutions to reduce the risks to high risk vulnerable people from fire.	

Which of our corporate priorities does this objective support and how?		
People	✓	Help to protect the most vulnerable people in our communities
Property	✓	Improved awareness and understanding help to prevent accidental property fires occurring.
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance
Community	✓	Less fires occurring will contribute to safer stronger communities
Resources	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources.
How will we measure and evaluate success?		
Outputs		
Year 1: Vulnerable person to be referred on 100% of appropriate occasions		
Year 2: Vulnerable person to be referred on 100% of appropriate occasions		
Year 3: Vulnerable person to be referred on 100% of appropriate occasions		
Outcomes		
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014		
Indicator / Target (e.g., LAA, LPI, BVPI)		
tbc		
People impact assessment		
People impact assessment for this has been completed centrally and available from HQ		



Proposed objective

Ref: 03	Short title: Our built environment
What and why?	
<p>With Portsmouth now a major university City within the country and with the influx of migrant workers into the community the number of Houses in Multiple Occupation (HMOs) and flats (converted and tenement) within the city is ever growing.</p> <p>In 2008/09 total fire deaths for the UK decreased by 10 per cent to 430. Within this, 287 deaths were in accidental dwelling fires (5 per cent lower than in 2007-08).</p> <p>There are a large number of licensed and unlicensed HMO's within the Portsmouth area and because of the nature of HMOs and flats they are recognised as being of a higher life risk due to the diverse occupancy groups housed within this type of premises.</p> <p>As the enforcing authority for the Regulatory Reform (Fire Safety Order) 2005, we will ensure, through the audit and inspection process, that appropriate fire safety standards and management procedures are in place and being maintained in the workplace, thus ensuring the risk of fire is reduced. This will in turn reduce the risk of injury or death from fire and any adverse effect on the local economy and environment in line with the corporate aims and objectives.</p> <p>Independent schools fall outside local authority control. Generally they also provide sleeping accommodation for staff and students. This brings an additional risk to that of local authority schools. Any risk within these schools should be identified and reduced by the responsible persons and it is our remit to audit these premises for compliance.</p> <p>Portsmouth is rich in its history and heritage. The Royal Naval Base, Southsea Castle and Portsmouth Museum are just some of the treasures of the city that need to be maintained, not only from the ageing process, but from the risk from fire. These premises and the people who frequent them need to be protected.</p>	

As we approach the London Olympic we need to consider the risk to person coming to this country to watch or to take part in the games. We are anticipating a massive influx of visitors from all over the world. These people will need to reside, and if athletes, train in facilities within the UK, this includes Hampshire. We will be responsible for their safety.

As part of the functions drive to be more effective we are developing ways of working so that our inspectors can deal with risk more and be in the office environment less. Working from home or from one of the many fire service premises can mean inspectors spending more time inspecting premises and reducing risk to ensure that workforce meet the needs of the community in delivering the enforcement of fire safety legislation

Working as a fully integrated fire service is the best way of delivering services to the public. By sharing our knowledge we can avoid doubling up on visits by collecting information for each part of the service bringing alive the concept of all carrying out Protection, Prevention and Response activities. This will enable us to identify and reduce risk more efficiently and effectively.

Most Automatic Fire Alarm calls are false alarms and they take up the time of our firefighters and equipment unnecessarily. By developing other ways of responding, we will be able to make better use of our firefighters

How and when?

Since October 2006 the Regulatory Reform (Fire Safety Order) 2005 has allowed the Fire Service to inspect, advise, inform and where appropriate, require improvement to the fire safety measures within the common parts of Residential Premises. We will continue to work with our partners, Portsmouth City Council Private Housing Sector, to identify and carry out **50** joint inspections of these higher risk premises using our powers, and where necessary to prohibit or restrict the use of premises where dangerous conditions are found. In addition to this, following fires in commercial premises with residential accommodation above we will expand the partnership to include audits of these premises.

We will continue to concentrate our resources to those areas of higher risk such as premises that provide sleeping accommodation and industrial premises. Our focus with regard to industrial premises will be to those larger premises (excess cube) and fire engineered solutions where the risk in case of fire are to the firefighter as well as the occupants.

We will inspect independent schools in the Portsmouth area, most of which provide sleeping accommodation, as part of the national Protocol between Fire Services and the Department for Education and Skills to ensure a safe environment for teachers and pupils alike.

During the year to March 2012 we will deliver 420 fire safety audits on the higher risk premises within the Portsmouth and Havant Group in order to reduce the risk. Where the premises has a fire engineered solution we will work with the management to give response crews information to the fireground at the earliest opportunity (this equates to 280 audits within the Portsmouth area).

We will continue to identify and audit heritage buildings within the Portsmouth Group. We will advise, educate and where necessary, enforce fire safety legislation in order to protect these buildings. We will work with the guardians of the buildings and, where necessary, conservation officers, in order to improve the safety to the buildings and those who occupy.

Within this year before the Olympics we will identify and audit all training facilities within the Portsmouth Group to ensure they comply, where appropriate, to fire safety legislation. Where venues are owned by the crown we will liaise with the Defence Fire and Rescue Service to resolve any issues. We will identify all hotel and Bed and breakfast accommodation in the area to ensure that they have had a recent inspection and comply with the Regulatory Reform (Fire Safety) Order 2005

We will look to develop into full mobile functionality within the department over the next two years. This will enable us to be more efficient, effective and environmentally friendly. To achieve this we will work from home, the main place of work and any of the Services premises.

During this year we will continue to work with our colleagues in response in promoting the full integrated working concept which will benefit the delivery of services to the people of Portsmouth

From April 2011 we will run a trial of responding to “non sleeping risk” Automatic Fire Alarm calls in Portsmouth using Protection personnel, Monday to Friday, during the normal working day.

Which of our corporate priorities does this objective support and how?		
People	✓	Help to protect the people living within HMO's
Property	✓	Improved awareness and enforcement will help to prevent fires in HMO's
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance
Community	✓	Less fires occurring will contribute to safer stronger communities
Resources	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources.
How will we measure and evaluate success?		
Outputs		
<p>Year 1: Our Fire safety officers will carry out 350 audits in the Portsmouth Group in the up to March 2010</p> <p>We carry out 50 joint inspections of residential premises with PCC Private Sector Housing</p> <p>We will carry out audits of all relevant premises within the heritage areas of Portsmouth</p> <p>We will advise responsible persons of excess cube and fire engineered premises to make information available to oncoming crews</p> <p>We will complete consultations within the statutory time limit on 100% occasions</p> <p>We will deal with Urgent Action Requests within one day for high risks and within 7 days for other risks</p> <p>Year 2: As year one plus 10 further heritage buildings within Portsmouth,</p> <p>We will development of Hampton protocols within the Fire safety Audit principles</p> <p>We will carry out joint inspections of residential premises above commercial premises with PCC Private Sector Housing (PSH)</p> <p>We will carry out inspections of 3 Independent schools to ensure compliance with fire safety legislation</p> <p>We will develop full mobile working functionality within the Protection Department to ensure that workforce meet the needs of the community in delivering the enforcement of fire safety legislation</p> <p>Year 3: As year two plus 10 further heritage buildings within Portsmouth</p> <p>Our Fire Safety Officers will continue to reduce the risk to persons by carrying out risk reduction fire safety audits during this period</p> <p>We will ensure that all hotels and boarding houses that may be used during the Olympics have had a recent inspection</p> <p>We will ensure that all possible Olympic training venues have been subject to an inspection to ensure compliance with fire safety legislation</p> <p>We will work closely with response to ensure that our agreed integrated working (PP & R) proposals are put in place</p> <p>We will trial protection staff responding to non sleeping risk Automatic Fire Alarm calls</p>		
Outcomes		
<ul style="list-style-type: none"> • Community Engagement will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012 • Inherent Risk of Built Environment reduced 		

Any other background information or comments? Links to partner organisations?

Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011

Partners at Portsmouth City Council, the Defence Fire Service And conservation officers to achieve the outcome of risk reduction to our built environment

HFRS Plan 2011 -2014

HFRS Community Safety Strategy.

People impact assessment

PIA Community Engagement completed by Group Manager and available from HQ

PIA Review of all Fire Regulation Team activities being completed by CS Training & Development

PIA Mobile working for Protection staff



Proposed objective

Ref: 04	Short title: We will respond differently to automatic fire alarms which are in non-domestic premises
What and why?	
<p>We will develop more efficient ways of responding to automatic fire alarms (AFAs) in non-domestic properties. In Portsmouth a appropriate member of staff will respond in a small vehicle to certain AFAs at specific times of the day, according to the risk and need.</p> <p>Most AFAs are false alarms and they take up the time of our firefighters and equipment unnecessarily. By developing other ways of responding, we will be able to make better use of our firefighters. This will also help us to:</p> <ul style="list-style-type: none">• make better use of our resources;• match our resources to the risk;• respond more effectively and safely to calls;• give full-time crews more time for training and community safety activities; and• have our resources available for emergencies.	
How and when?	
<ul style="list-style-type: none">• We will run a trial in Portsmouth using our current staff and resources.• We will start the trial in April 2011 We will evaluate how effective they have been after 12 months.• We will consider the feasibility of utilising the small fires vehicle to respond to AFA's in Portsmouth.	

Which of our corporate priorities does this objective support and how?		
People		
Property	✓	By better integration of our protection and response resources we will give a better service to AFA protected premises.
Environment	✓	We will reduce our carbon footprint by reducing the number of unnecessary large appliance movements.
Community		
Resources	✓	We will use our resources more effectively by responding more quickly with the most appropriate resource on all occasions.
How will we measure and evaluate success?		
Outputs		
Year 1: Alternative method established		
Outcomes		
We will monitor attendance standards. Reduction in the number of repeat AFA's		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014 HFRS Community Safety Strategy 2009-12		
Indicator / Target (e.g., LAA, LPI, BVPI)		
People impact assessment		
Completed by Response		

Community risk reduction measures



Group Plan 2009 - 2012

Proposed objective

Ref: 05	Short title: Youth Engagement	
What and why?		
Where appropriate we will promote community safety messages with young people to develop them, improve their opportunities and help reduce anti-social behaviour in our community.		
How and when?		
Response crews will visit local youth groups/clubs to develop relationships between the youths and the Fire Service. The Group Manager will continue as the Anti-social behaviour theme champion. The station Manager Cosham will continue as the chair of the tactical arson reduction group, as part of the Criminal Damage Working Group.		
Which of our corporate priorities does this objective support and how?		
People	✓	Educates and challenges people about their behaviour and its consequences
Property	✓	Anti social behaviour damages property
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
Community	✓	Reducing peoples perception of anti-social behaviour makes the community a better place to live and work.
Resources	✓	A reduction in response resources required, which can then be diverted into community safety activities.

How will we measure and evaluate success?
Outputs
<p>Year 1: Secure funding for two LIFE courses</p> <p>Year 2: Secure funding for two LIFE courses. SDI11-2009. Multi agency schools team and cycle maintenance project to be launched</p> <p>Year 3: Hold 4 TRAPT courses (refer to road safety section for detail) (sdi21-2009)</p> <p>Complete one joint education project at three local schools, lasting one term time, in Portsmouth with partner agencies covering subjects such as drug awareness, arson reduction, safety in the home and citizenship (Subject to Service approval)</p> <ul style="list-style-type: none"> • We plan to further develop and deliver three courses to chosen pupils of Harbour School..sdi03-2010 • We plan to further develop and deliver three courses to chosen Motiv8 nominated youths..sdi03-2010
Outcomes
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012., and by reducing the number of deliberate fires by 20% by 2012.
Any other background information or comments? Links to partner organisations?
<p>The Fire and Rescue Service Plan 2011-2014</p> <p>Portsmouth LSP Vision for Portsmouth 2008-2018</p> <p>Portsmouth LSP Priorities 2011-2014</p> <p>Safer Portsmouth Partnership plan 2011-2014</p>
Indicator / Target (e.g., LAA, LPI. BVPI)
People impact assessment



Proposed objective

Ref: 06	Short title: Arson reduction
What and why?	
<p>We will continue to work in partnership with Community Wardens, Police Community Support Officers (PCSOs), Police, Portsmouth City Council and other agencies within the Portsmouth area to reduce the costly and potentially dangerous incidences of anti-social behaviour and deliberate fire setting.</p> <p>There are significant levels of deliberate fire setting within Portsmouth. This has a serious detrimental impact on the living standards of residents in the areas affected. It also diverts Group and partner agency resources away from our core prevention activities at some considerable cost to the community as a whole.</p>	
How and when?	
<p>We will seek funding to continue with the posts of the Community Liaison Officer.</p> <p>Station Managers will continue to ensure representation within their respective Community Tasking and Co-ordinating Group meetings (TCG). Response officers will ensure generic representation within relevant identified partnership working groups, within the scope of deliberate fire setting.</p> <p>Group Manager Response – Anti-social behaviour Theme Champion. SM Southsea – Firework and bonfire working group, PCC Community Wardens. SM Cosham – Portsmouth Vehicle Crime Delivery Group, Criminal Damage Delivery Group, Tactical Arson Reduction Group.</p> <p>We will seek to continue with the arson 24 hour reports, which have become embedded within our partner agencies to ensure information, data and intelligence in respect of deliberate fire setting activity is shared amongst our partners effectively. This has proven to be very successful and results in action being taken within hours of the incident occurring.</p> <p>SMs will participate in Crime Reduction Environmental Week (CREW) events where there is identified correlation with Group and Station targets. Where opportunities are identified, the Group will undertake in a minimum of three CREW events between April 2011 and March 2012.</p>	

We will enforce the city wide “ decommissioning” policy for derelict buildings agreed on last year. This will ensure the risks to both firefighters and members of the public inherent within these premises are reduced.

We will continue with the Neighbourhood Management information services system. This system enables making use of data from various agencies to establish the extent of a problem, to analyse its nature and cause, to plan intervention measures to reduce it, and to monitor and evaluate the effectiveness of the response.

Risk Intelligence indicates that the wards most effected by arson are, Paulsgrove, Charles Dickens East, Nelson and St Judes. Therefore these are the wards where we will concentrate our activity in.

Which of our corporate priorities does this objective support and how?		
People	✓	Reducing arson benefits people living in the community
Property	✓	Arson damages property
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
Community	✓	Enhances community well being
Resources	✓	A reduction in response resources required, which can then be diverted into community safety activities
How will we measure and evaluate success?		
Outputs		
Year 1: Reduction of deliberate primary fires to no more than 150, and deliberate secondary fires to no more than 505. Response crews will carry out 100 EVAs. 3 CREW events, Trial PRIME IT system		
Year 2: Reduction of deliberate primary fires to no more than 158, and deliberate secondary fires to no more than 526 Response crews will carry out 100 EVA's (SDI06-2009), 3 CREW events (SDI03-2009)		
Year 3: Reduction of deliberate primary fires to no more than 130, and deliberate secondary fires to no more than 420 Response crews will carry out 100 EVA's (SDI06-2009), 3 CREW events (SDI03-2009)		
Outcomes		
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012., and by reducing the number of deliberate fires by 20% by 2012.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014 HFRS Community Safety Strategy 2009-12		
Indicator / Target (e.g., LAA, LPI, BVPI)		
TBC		
People impact assessment		
PIA for Community Fire Reduction Warden completed and available from SHQ.		

Community risk reduction measures



Group Plan 2009 - 2012

Proposed objective

Ref: 07	Short title: Road Safety
What and why?	
We will support local partner agencies in reducing the number of deaths and injuries on our roads. We face an ever increasing demand for resources as a result of road traffic collisions. The deaths or serious injury of a family member can have a profound impact on peoples lives and is also a great burden on the NHS and other affected agencies	
How and when?	
We will actively target those most at risk on our roads as identified by risk intelligence. We will continue to be an active member of the local Road Safety Partnership and work with Hampshire Constabulary, local authorities and other organisations to improve road safety. We will continue to work with the Watch Manager seconded to the Portsmouth Road Safety Team. We will continue to deliver the TRAPT driver education programme to identified drivers referred by the Police and other agencies. We will continue to run education/enforcement days in conjunction with the Police and other agencies. We will subject to approval from the Innovations Group commence a cycle maintenance scheme at Southsea Fire Station.	

Which of our corporate priorities does this objective support and how?		
People	✓	Both as casualties and family members
Property		
Environment		
Community	✓	Road traffic collisions in Portsmouth cause major congestion and therefore affect the community and local businesses
Resources	✓	A reduction in response resources required, which can then be diverted into community safety activities
How will we measure and evaluate success?		
Outputs		
Year 1: Delivery of 50 road safety presentations to our targeted group, delivery of 8 TRAPT courses (SDI21-2009), delivery of at least 6 enforcement and education days. (SDI26-2009)		
Year 2: Delivery of 50 road safety presentations to our targeted group, delivery of 8 TRAPT courses (SDI21-229), delivery of at least 6 enforcement and education days (SDI16-2009)		
Year 3: Delivery of 20 road safety presentations to our targeted group, 4 TRAPT courses (SD121-2009) and 4 enforcement and education days(SDI26-2009).		
Outcomes		
This activity will contribute to our corporative objective of working with others to reduce deaths and serious injuries on the road.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014 HFRS Community Safety Strategy 2009-12		
Indicator / Target (eg, LAA, LPI, BVPI)		
TBC		
People impact assessment		
To be completed for all activities		

Community risk reduction measures



Group Plan 2009 - 2012

Proposed objective

Ref: 08	Short title: Community Contact Point
What and why?	
<p>We will continue to develop the mobile contact point using a purpose built vehicle to be used in the Portsmouth area. This embraces a customer centred approach to community safety delivery, and will engage with people at the best place for them rather than expecting them to come to us.</p>	
How and when?	
<p>The community contact point will be used to support the High Rise strategy utilising protection officers to visit every high rise premises within 2011-2012. The last Thursday of every month the vehicle will be used by protection to carry out themed inspections. Partners have access to the vehicle for joint community safety campaigns.</p>	

Which of our corporate priorities does this objective support and how?		
People	✓	Community Safety makes people's lives safer.
Property	✓	Preventing fires in properties
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
Community	✓	Enhances community well being
Resources	✓	A reduction in response resources required, which can then be diverted into community safety activities
How will we measure and evaluate success?		
Outputs		
<p>Year 1: Evaluation of Community Contact Point in Central Portsmouth. Establish a mobile Contact Point in the Portsmouth area</p> <p>Year 2: Evaluation of Mobile Contact Point.</p> <p>Year 3: The community contact point will be used to support the High Rise strategy utilising protection officers to visit every high rise premises within 2011-2012.</p> <p>The last Thursday of every month the vehicle will be used by protection to carry out themed inspections.</p> <p>Partners have access to the vehicle for joint community safety campaigns.</p> <p>Embed community contact point within Portsmouth as a partnership vehicle.</p>		
Outcomes		
<p>This activity will contribute to our corporative objective of working with others to reduce deaths and serious injuries on the road by 40% by 2012, reducing the number of people killed or injured in fires by 25% by 2012, reducing our carbon footprint by 10% by 2012, reducing the number of fires in buildings by 20% by 2012, reducing the number of deliberate fires by 20% by 2012, by 2013 18% of new entrants to operational roles will be women, by 2013 recruitment of minority ethnic staff across the organisation will be between 2% and 5% above the representation in the local working population.</p>		
Any other background information or comments? Links to partner organisations?		
<p>The Fire and Rescue Service Plan 2011-2014</p> <p>Portsmouth LSP Vision for Portsmouth 2008-2018</p> <p>Portsmouth LSP Priorities 2011-2014</p> <p>Safer Portsmouth Partnership plan 2011-2014</p> <p>HFRS Community Safety Strategy 2009-12</p>		
Indicator / Target (eg, LAA, LPI, BVPI)		
TBC		
People impact assessment		
Completed and available centrally from headquarters.		



Proposed objective

Ref: 09	Short title: Partnership Working
What and why?	
<p>We will continue to develop our partnerships with Portsmouth City Council and other local agencies, such as the Safer Portsmouth Partnership. We will be an active member of the Local Public Services Board and continue to work with our partners to perform against the agreed priorities and targets.</p> <p>In order to accurately identify the risk within an area it is imperative to use the intelligence collected by our strategic partners as well as the information reflected in our risk based information systems. Real information pertaining to risk is often the best source of identifying and reducing risk. Close liaison with our partners at the local authority and other enforcing agencies can ensure that we can share information to identify reduce and remove risk to life by fire.</p> <p>By adopting the “joint approach” with our partners and maintaining the close relationships developed over recent years we can identify, reduce and remove risk where there is commonality in our target areas. We will build on the retail enforcement protocols being developed in Hampshire.</p> <p>Close relationships with the local authority building control, licensing, environmental health have already proved successful and further collaboration with new partners will prove beneficial.</p> <p>Working as a fully integrated fire service is the best way of delivering services to the public. By sharing our knowledge we can avoid doubling up on visits by collecting information for each part of the service bringing alive the concept of all carrying out Protection, Prevention and Response activities. This will enable us to identify and reduce risk more efficiently and effectively.</p>	

How and when?

The Community Liaison Officer, will work from the Civic Offices as part of the Portsmouth Community Safety Hub.

Our Partnership with Portsmouth City Council Private Sector Housing has achieved the joint approach to the risk reduction in all residential premises where our legislation is enforceable. Having adopted LACoRs we will continue to work with them to reduce the risk in Residential Premises and ensure these premises comply with the guidance.

We will enforce the fire safety order on Sports Grounds that fall within the safety at Sports ground Act on behalf of the Local authority.

We will attend any request for a Safety Advisory Group (SAG) for a pre-planned event that involves large numbers of members of the public. This ensures that events are well planned and assist's event organizers in facilitating a safe event.

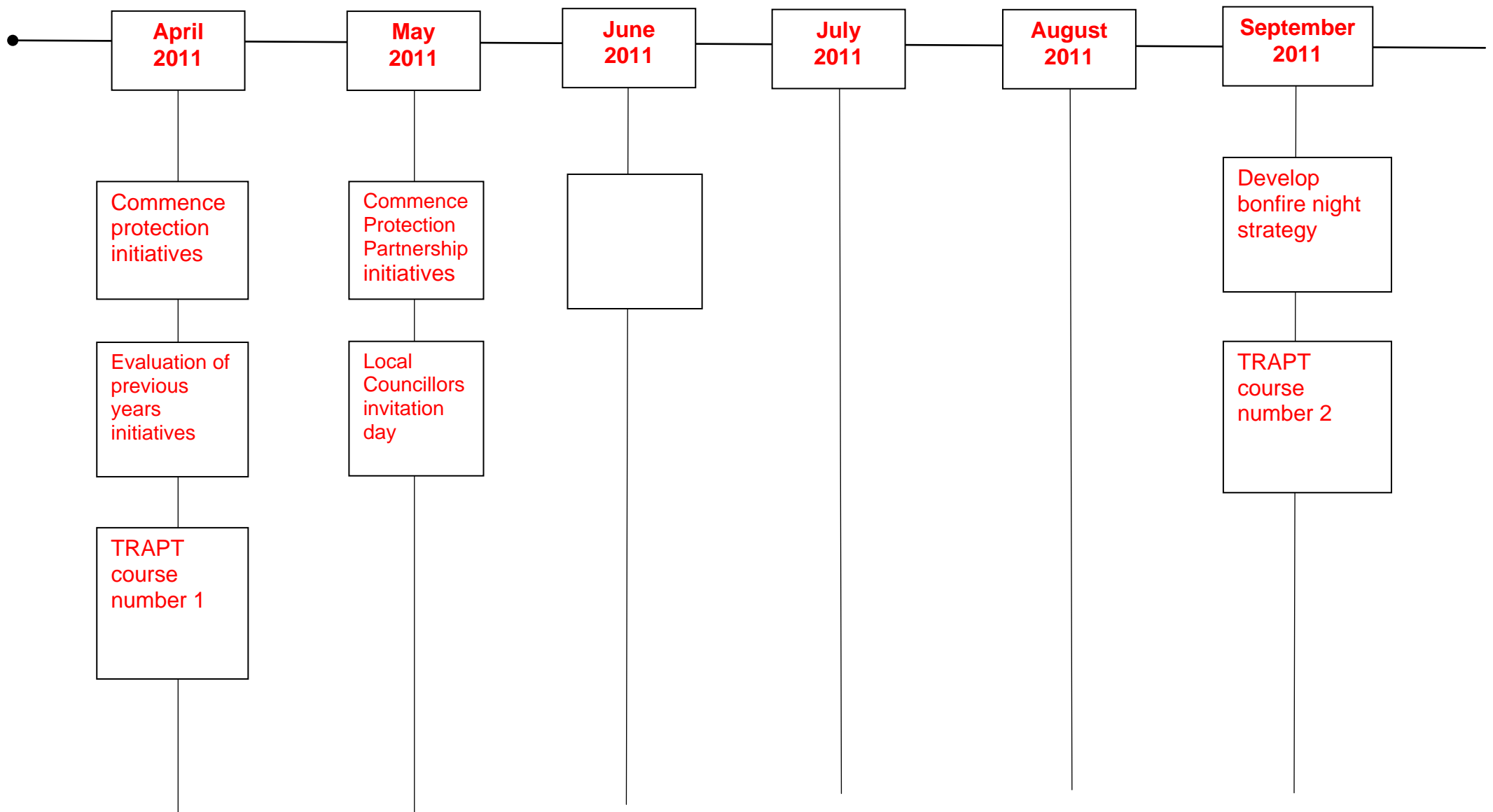
We will work with conservation officers to reduce the risk in Heritage buildings where our legislation applies

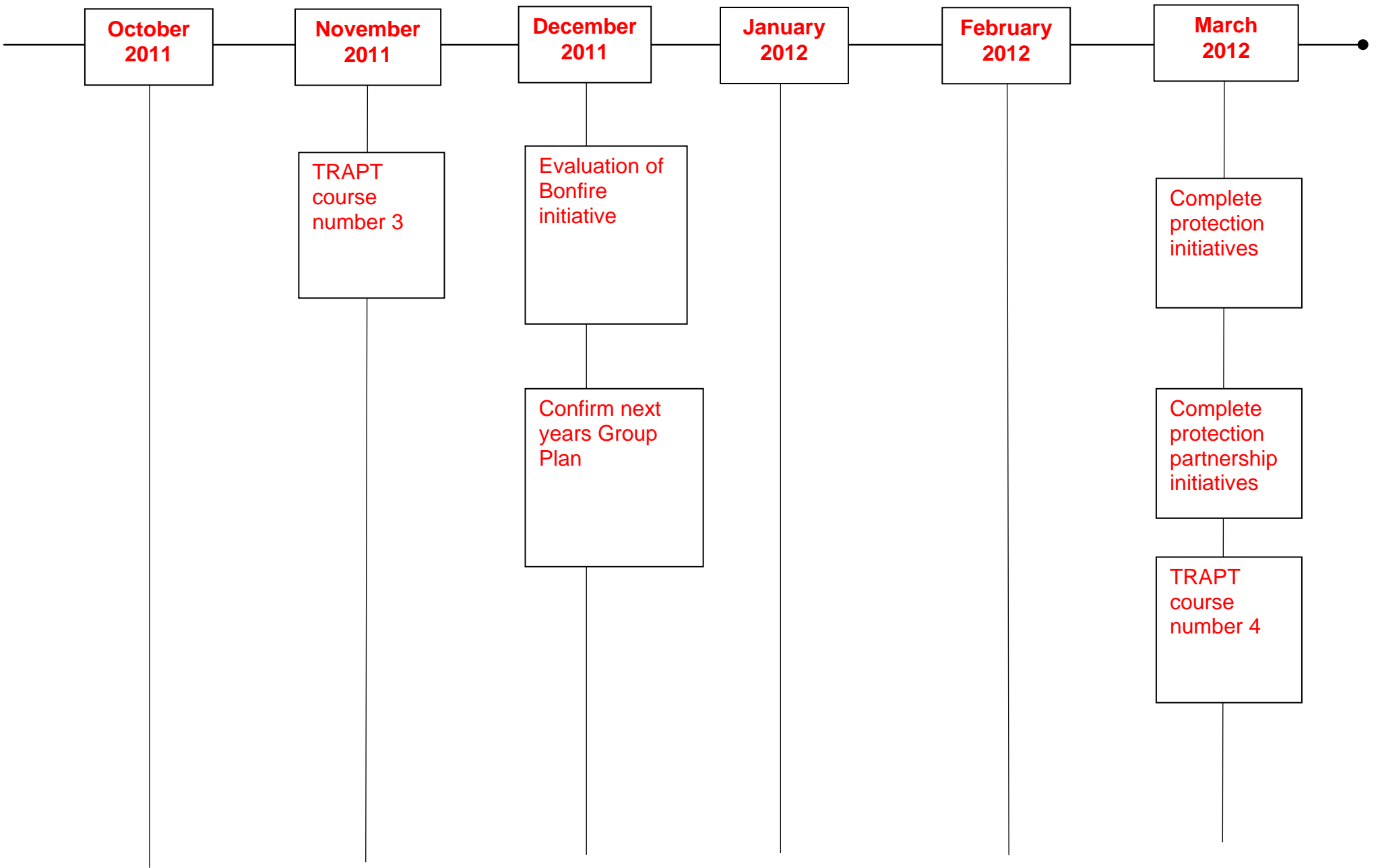
We will consult with all local authority and other enforcing agencies to ensure the reduction of risk where persons live, work and play

During this year we will continue to work with our colleagues in Response in promoting the full integrated working concept which will benefit the delivery of services to the people of Portsmouth.

Which of our corporate priorities does this objective support and how?		
People	✓	Community Safety makes people's lives safer.
Property	✓	Preventing fires in properties
Environment	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
Community	✓	Effective partnership working leads to stronger safer communities
Resources	✓	Effective partnership working results in more effective use of resources
How will we measure and evaluate success?		
Outputs		
<p>Year 1: Group Managers relocated to Civic Offices, Watch Manager seconded to Safer Portsmouth Partnership, LSP membership. Review Partnership agreements with Portsmouth City Council Private Sector Housing Attend Portsmouth Safety Advisory Group and Portsmouth Football Club Safety Advisory Group Enforce the FSO on behalf of Portsmouth City Council Develop joint working protocols with all consulting authorities</p> <p>Year 2: Watch Manager seconded to Safer Portsmouth Partnership Confirm year one outputs plus develop Hampton Compliant enforcement procedures</p> <p>Year 3: Evaluate secondment to Safer Portsmouth Partnership Strategic involvement in re-shaping partnership working and structure following direction from central government. We will work closely with response to ensure that our agreed integrated working (PP & R) proposals are put in place</p>		
Outcomes		
This activity will enable HFRS to contribute to the agreed local priorities and targets.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014 Portsmouth LSP Vision for Portsmouth 2008-2018 Portsmouth LSP Priorities 2011-2014 Safer Portsmouth Partnership plan 2011-2014 HFRS Community Safety Strategy 2009-12		
Indicator / Target (eg, LAA, LPI, BVPI)		
TBC		
People impact assessment		

Community Risk Reduction Timeline





Internal performance improvements

Group performance management targets

Beacon station targets (this is our high performing station award)

Wholetime Duty System

- Workplace Assessments – on target for 100% completion of risk critical workplace assessments and 75% of other workplace assessments.
- Home Fire Safety Visits – on target for 100% completion
- Sickness Absence (short term) – number of shift days lost per person (4,5 days)
- Energy Usage – Year 1 - below or equal to 3 year baseline average/Year 2 - 3% reduction on 3 year baseline average
- Average Speed of Turnout
- Personal development reviews – 95% completion
- Loss/Theft of Personal Protective Equipment (target to be agreed)
- Vehicle Accidents – low speed and own fault (target = zero)
- Fitness Assessments – 100% completion
- Fire reports – 100% completed and returned within 2 weeks
- Community Risk Reduction Initiatives (3)
- Compliance with Working Time Directive via personal development review process

Retained Duty System Staff

- Workplace Assessments – on target for 100% completion of risk critical workplace assessments and 75% of other workplace assessments
- Energy Usage – Year 1 - below or equal to 3 year baseline average/Year 2 - 3% reduction on 3 year baseline average
- Average Speed of Turnout
- Personal development reviews – 95% completion
- Loss/Theft of Personal Protective Equipment (target to be agreed)
- Vehicle Accidents – low speed and own fault (target = zero)
- Fitness Assessments – 100% completion
- Appliance Availability – (100% of establishment size)
- Compliance with Working Time Directive – via personal development review process
- Fire reports – 100% completed and returned within 2 weeks
- Community Risk Reduction Initiatives (1)

Other performance indicators

- Number of Safety Events
- Accuracy and currency of Statutory Workplace H&S Inspections
- Accuracy and currency of Workplace Risk Assessments
- Percentage of nominated Training Courses attended
- Percentage of occasions Standard Crewing is achieved (Wholetime only)
- Percentage of Sickness Absence Return to Work Interviews completed
- Percentage of Sickness Absence Trigger Point Interviews completed
- Percentage of Home Fire Safety Visit referrals carried out within 42 days
- Speed of Attendance at Emergency Incidents
- Average time of Attendance at Incidents

Internal performance improvement



Group Plan 2009 - 2012

Proposed objective

Ref: 10	Short title: Operational Exercises
What and why?	
We will conduct operational exercises at premises that we have identified and prioritised through our site specific risk information plans (SSRI).	
These exercises will prepare and familiarise crews should an incident occur at that premises. Operational exercises will assist in resolving operational incidents in a safe and timely manner.	
How and when?	
From April 2011 We will hold eight exercises within Portsmouth.	

Which of our corporate priorities does this objective support and how?		
People	✓	Help to protect people within these premises.
Property	✓	Improved awareness of specific property construction.
Environment	✓	Reduce carbon emissions
Community	✓	Quicker response to incidents
Resources	✓	Identifying resources best suited to the activity.
How will we measure and evaluate success?		
Outputs		
Year 1:		
Year 2: Eight exercise's during the year. Debrief to indentify outcomes to be carried out after each exercise		
Year 3: Eight exercises during the year		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014		
Portsmouth LSP Vision for Portsmouth 2008-2018		
Portsmouth LSP Priorities 2011-2014		
Safer Portsmouth Partnership plan 2011-2014		
HFRS Community Safety Strategy 2009-12		
Indicator / Target (eg, LAA, LPI. BVPI)		
TBC		
People impact assessment		



Group Plan 2009 - 2012

Proposed objective

Ref: 11	Short title: Beacon station
What and why?	
We will seek to improve our internal performance by monitoring VIEWS. VIEWS records our performance against an identified range of performance indicators.	
How and when?	
Group Manager, Station Manager and Watch Managers will record monthly commentary on their progress against the indicators, and action taken to improve performance.	

Which of our corporate priorities does this objective support and how?		
People	✓	Improving peoples performance against the indicators
Property		
Environment		
Community	✓	Improved performance at station level leads to an improved delivery to the community
Resources	✓	More efficient and effective use of resources identified by performance against indicators.
How will we measure and evaluate success?		
Outputs		
Year 1: Monthly commentary against performance indicators via VIEWS.		
Year 2: Monthly commentary against performance indicators via VIEWS.		
Year 3: Monthly commentary against performance indicators via VIEWS.		
Outcomes		
Increased performance against beacon station targets.		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014		
Portsmouth LSP Vision for Portsmouth 2008-2018		
Portsmouth LSP Priorities 2011-2014		
Safer Portsmouth Partnership plan 2011-2014		
HFRS Community Safety Strategy 2009-12		
Indicator / Target (eg, LAA, LPI. BVPI)		
People impact assessment		
Completed by Performance Review Function		



Group Plan 2009 - 2012

Proposed objective

Ref: 12	Short title: Small Fires Vehicle
What and why?	
<p>Most small fires are started deliberately, and they are the main type of fire we have to deal with. We will introduce teams to prevent and deal with non-critical incidents, which means our fire engines will be free to tackle critical incidents. This will also mean training and community safety activities are not disrupted.</p> <p>Portsmouth will commission a report utilising risk based intelligence to identify where this new vehicle should be stationed within the city, and the hours it will be most in demand, in anticipation of delivery in 2011.</p>	
How and when?	
<p>We will learn from our experience with the first response vehicle and other fire and rescue services who have put similar teams in place, before ordering the Portsmouth vehicle.</p> <p>These teams will work at the times identified by community risk intelligence, when most of these types of incidents happen. The vehicle will be crewed by at personnel from the second line availability, assisted by the Community Safety Liaison Officer</p>	

Which of our corporate priorities does this objective support and how?		
People	✓	Ensures front line appliances are available to deal with critical incidents.
Property	✓	Vehicle damage reduced
Environment	✓	Smaller vehicle means less CO2 emissions
Community	✓	Quicker response to incidents
Resources	✓	Identifying resources best suited to the activity.
How will we measure and evaluate success?		
Outputs		
Year 1:		
Year 2: Commissions report to identify Portsmouth strategy from the small fires vehicle.		
Year 3: Establish small fires vehicle within Portsmouth		
Any other background information or comments? Links to partner organisations?		
The Fire and Rescue Service Plan 2011-2014		
Portsmouth LSP Vision for Portsmouth 2008-2018		
Portsmouth LSP Priorities 2011-2014		
Safer Portsmouth Partnership plan 2011-2014		
Indicator / Target (eg, LAA, LPI, BVPI)		
People impact assessment		
To be completed when alternative designs identified.		

Proposed objective

Ref: 13	Short title: Mitigate our effect on the environment
What and why?	
<p>In order for the Protection Department to carry out their role in tangible risk reduction we have to visit premises. The main mode of transport is the car. This of course has a detrimental effect on the environment with every mile driven putting more CO² into the atmosphere. We have embarked on a project to give the inspectors full mobile functionality so that unnecessary journeys are not taken. We are also developing other ways of attending inspections such as by bicycle. We will carry out initiatives to continue to mitigate our effect on the environment. Only by reducing carbon footprint will we be able to create a sustainable development strategy. The last 2 years has seen a 10% reduction in the carbon footprint during the Mobile working trial in this area</p>	
How and when?	
<p>During this year</p> <ul style="list-style-type: none"> We will reduce the number of fires we attend in line with the LAA target. We will develop ways of working to reduce inspector mileage We will utilise alternative methods of transport which cause less effect on our environment. We will encourage our staff to take advantage of the subsidised cycle scheme, to encourage them to cycle to work. We will continue to recycle our waste at all our locations within the city. We will continue to reach beacon station targets for energy consumptions We will continue developing our Protection mobile working strategy to limit the amount of miles driven, and therefore carbon emissions, by this function. (approximately 10% over the last 2 years) We will reduce by a further 2% for the year. 	

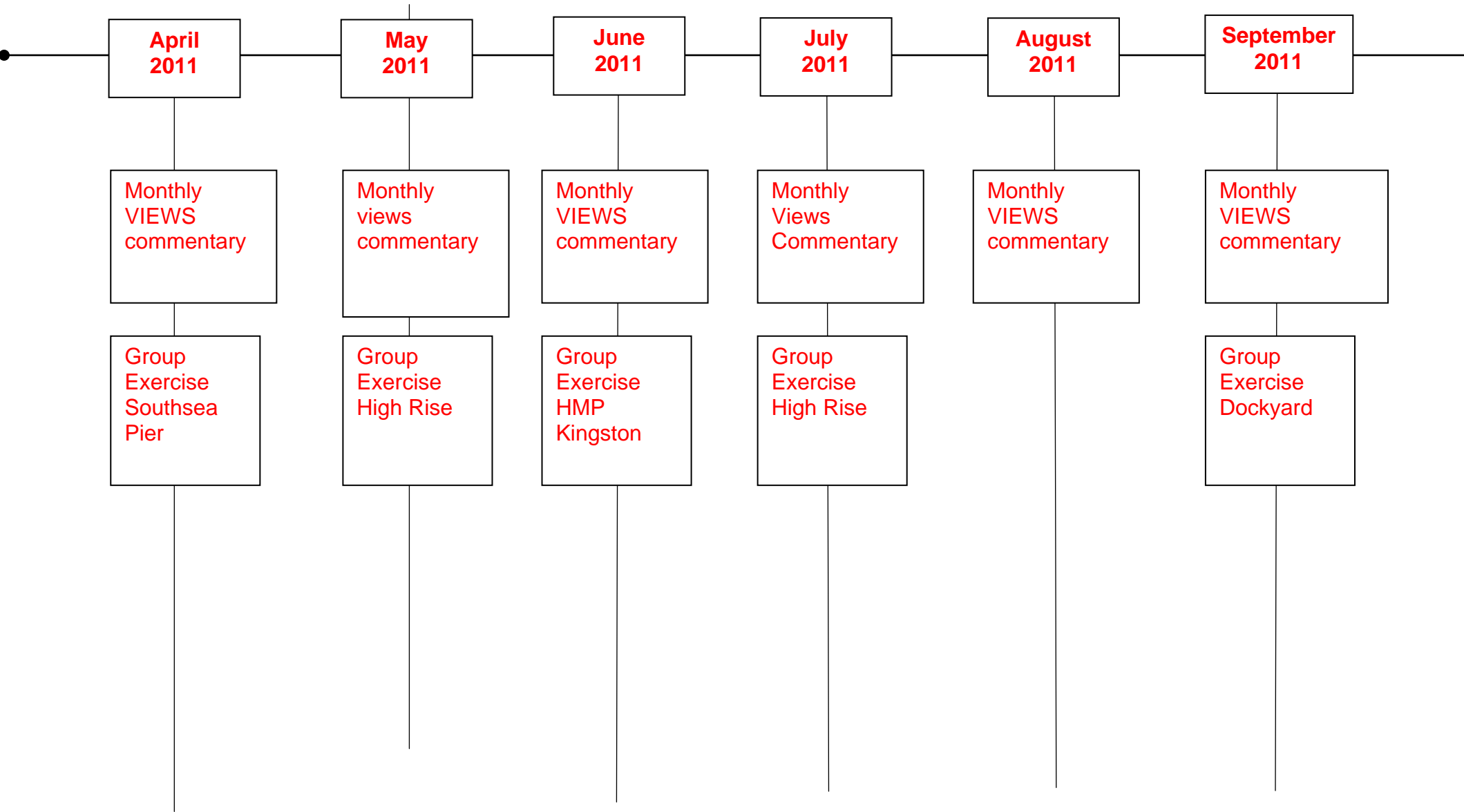
Which of our corporate priorities does this objective support and how?		
People	✓	Improving peoples performance against the indicators
Property		
Environment	✓	
Community	✓	Improved performance at station level leads to an improved delivery to the community
Resources	✓	More efficient and effective use of resources identified by performance against indicators.
How will we measure and evaluate success?		
Outputs		
<p>Year 2: We will continue developing our Protection mobile working strategy to limit the amount of miles driven, and therefore carbon emissions, by this function. (approximately 10% over the last 2 years) We will reduce by a further 3% for this year We will reduce carbon emissions from fires by 20% to no more than 567.54T, from a base line of 709.43 (average over last four years) Year 3: A further 2% reduction in Carbon emissions We will continue to look at other methods of attending inspections We will continue to Recycle all reusable waste from within the group We will be energy efficient with a target of 10% reduction in energy used</p>		
Outcomes		
Reducing the effects fires and other incidents have on the environment by 10% (from 2008) and reduce our own carbon footprint by 20% (from 2006)		
Any other background information or comments? Links to partner organisations?		
HFRS Plan 2011 - 2014 HFRS Community Safety Strategy. Portsmouth Local Strategic Partnership Local Area Agreement 2008 – 2011		
Indicator / Target (eg, LAA, LPI, BVPI)		
NI186 Per capita reduction in CO2 emissions in the LA area .B9 Energy consumption.		
People impact assessment		
Completed by Performance Review Function		

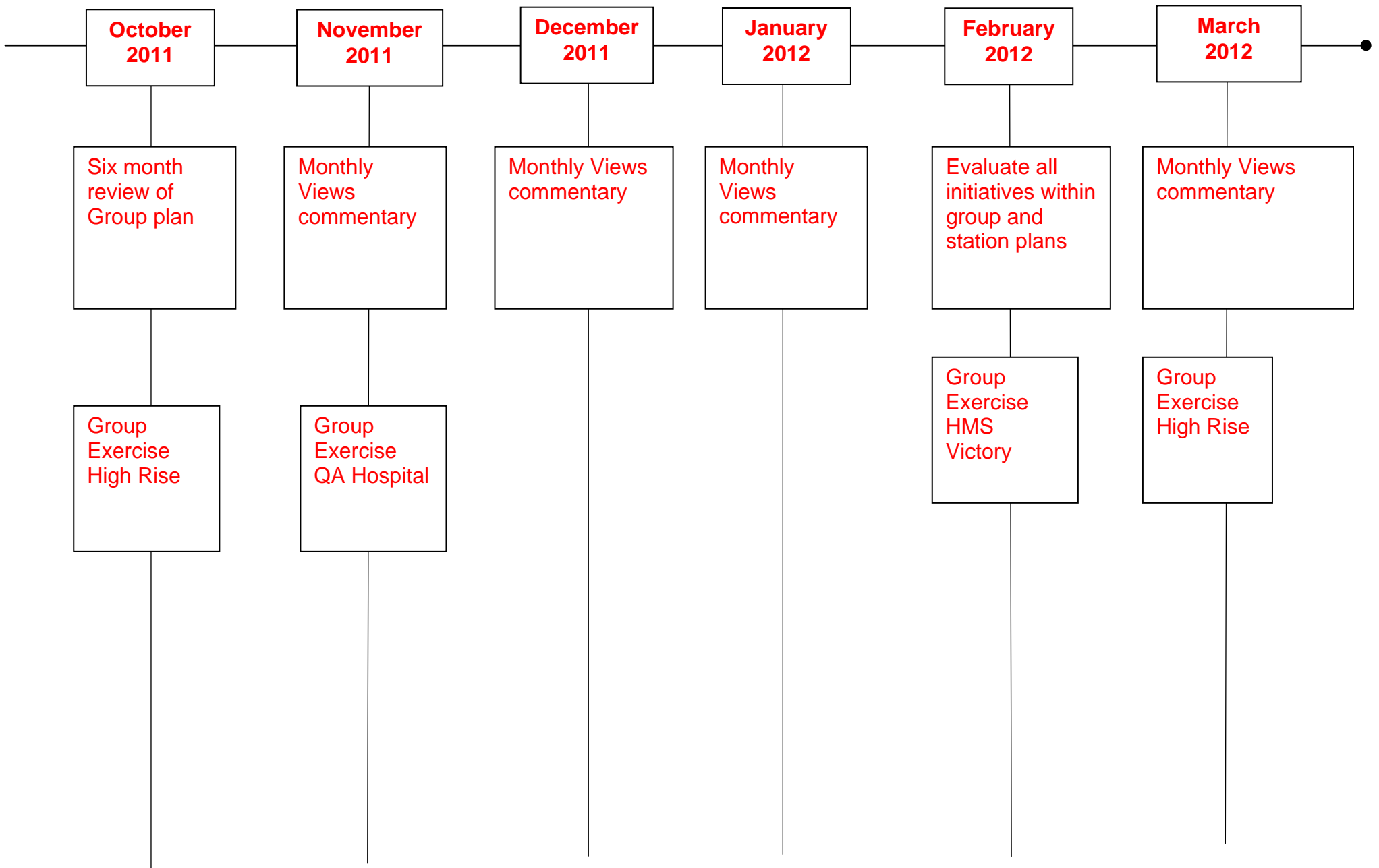
Proposed objective

Ref: 14	Short title: Hydrants
What and why?	
We will locate, test, risk rate and update the records of 50% of the hydrants located within the Group in the HYDRA database. This will ensure that our hydrants are maintained in good working order and accurate information about our water supplies is readily available in HYDRA, to front line appliances responding to incidents via the MDT, and in the longer term to the Regional Control Centre (RCC).	
How and when?	
We will begin a programme of testing and inspection when requested to do so by the HYDRA implementation project and we plan to complete 50% of the total number of hydrants in the group by March 2011. This will enable us to ensure that the HYDRA database is updated to ensure that all our hydrants are tested and risk rated, and the records are available to the RCC before cutover.	

Which of our corporate priorities does this objective support and how?		
People		
Property	✓	By ensuring availability of hydrants which mitigate the impact of fire on properties
Environment	✓	Reduce the impact of fires on the environment
Community	✓	Mitigate the effect of fires on the community
Resources	✓	Reduce the resources required to resolve incidents.
How will we measure and evaluate success?		
Outputs		
Year 1:		
Year 2: 50% of Portsmouth hydrants tested by March 2011		
Year 3: 50% of Portsmouth hydrants tested by March 2012		
Outcomes		
Locate and test water supplies within the city to ensure they are readily available for use to resolve operational incidents.		
Any other background information or comments? Links to partner organisations?		
Links to HFRS Community Safety Strategy etc. The Fire and Rescue Service Plan 2011-2014		
Indicator / Target (eg, LAA, LPI, BVPI)		
TBC		
People impact assessment		
To be completed .by SHQ		

Performance Improvement timeline





Group risk management

Risk description and impacts	Current score			Target score			Controls in place to reduce risk	Actions and initiatives proposed to reduce risk
	Likelihood	Impact	Score	Likelihood	Impact	Score		
Mobile Contact Point not sufficiently resourced	5	5	20	2	5	10	Recommendations made to project lead Friday	Maintain a dedicated team
Inaccurate VIEWS information	4	4	16	2	2	4		Performance review group to improve VIEWS data
Loss of funding for Community Liaison Officer.	5	5	25	1	5	5	Reward grant funding	Identify other funding streams or mainstream funding

Key		
L- likelihood (1 – 5) X I- impact (1 – 5) = S – score (1 to 25)		
Risk exposure score	Risk description	Colour code/score
16 - 25	High/very high	Red
11-15	Medium	Amber
1-10	Very low/low	Green