

# Portsmouth Group

## Performance Management Plan 2009-2012 (Year 2)



## Our local community profile and our achievements during 2009

The Portsmouth Group is situated on the South Coast of the County of Hampshire and covers a highly populated major city with an array of inherent community risks. Portsmouth's population density is the highest in the UK outside of London. The built environment includes an extremely busy commercial port and a naval base with ship-building facility, a significant number of historic buildings and national maritime treasures. In addition Portsmouth has several large shopping complexes, a prison facility, two large and extremely busy hospital sites, numerous high rise buildings, a growing number of industrial sites, a university campus, boating marinas, and a high density of Houses in Multiple Occupation (HMOs), flats and terraced properties. The communications network also includes a very busy railway system and a number of major roads and interchanges.

The residential population of the Group is approximately 190,000. This figure increases regularly, particularly with a high influx of university students and tourists throughout the year. Populations adjust over time and forecasts across the Group show an increasingly diverse and ageing population in the future. The Group also contains some of the most socially deprived wards in the county. Historically there have been a significant number of deliberate fires within the Portsmouth City area. The local authority is fully engaged in partnership with the Fire and Rescue Service to reduce the number and impact of these fires. Portsmouth City Council has adopted the target of a 20% decrease in the number of fires started deliberately in the City as part of their Local Area Agreement under NI33 of the National Indicator Set.. The City also has an identifiable risk in terms of public safety on the roads. Our Portsmouth Group Plan will seek to develop an integrated approach to the reduction of all emergency incidents through the pillars of Protection, Prevention and Response.

As Service Delivery partners within the Portsmouth area we are committed to an integrated approach to risk reduction for the benefit of the public we serve. Our established partnership with Portsmouth City Council Environmental Health Department provides an all-encompassing commitment to risk reduction in residential premises and the installation of water suppression systems (particularly sprinklers), where appropriate, in Houses in Multiple Occupation. We will further develop and strengthen our partnerships with Portsmouth City Council (utilising an integrated approach) in order to reduce community risk to make Hampshire and Portsmouth a safer place to live, work and travel.

We will work with, and improve upon, the links between response, prevention and protection in Portsmouth to identify the higher risk premises and possible hazards with an integrated commitment to community risk reduction. We will target our higher risk premises such as sleeping risks and small industrial units and look to develop closer links with all ethnic groups.

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## **Partnerships**

Partner	Partner interest(s) in the project	Assessment of impact	Strategies for working together
Safer Portsmouth Partnership	Safer Portsmouth	Risk reduction	SPP Partnership plan 2008-2011
Local Strategic Partnership	Vision for Portsmouth	Stronger safer communities	Local Strategic Partnership Local Area Agreement 2008-2011
Community Wardens	Environmental visual audits	Arson reduction, public perceptions	Community liaison officer and Community Fire Reduction Warden
Portsmouth City Council Private sector housing	Houses in Multiple Occupation	Risk reduction	Reduction in the risk from fire in Houses in Multiple Occupation

## **Community risk profile**

The community risk profile for the Portsmouth Group has identified the following groups of people / places to be more likely to suffer the effects of a dwelling fire:

1. People living in social housing with uncertain employment in deprived areas.
2. Low income families living in estate based local housing.
3. Older people living in social housing with high care needs.

The areas of Portsmouth most likely to suffer deliberate fires are Paulsgrove, Charles Dickens East, Nelson and St Judes.

The people most at risk from road deaths and serious injuries within Portsmouth are motorcycle riders up to 500cc.

Our risk reduction activity will focus on these groups of people / places in order to provide maximum benefit to the community with the resources we have available.

## Environmental risk profile

The environmental risk profile for Portsmouth Group has been reviewed and audited showing the following strengths and weaknesses. Risk reduction measures and performance improvements will be identified and detailed separately within Station action plans. For the carbon footprint of the Portsmouth Group please visit [www.hantsfire.gov.uk/environment-station-carbon-footprint](http://www.hantsfire.gov.uk/environment-station-carbon-footprint)

Station	Weakness	Strength
Cosham	No loft insulation	Majority doubled glazed
Cosham	High voltage halogen bulbs	Recycling in place for plastic, paper, cardboard and glass
Southsea	No windows are doubled glazed and window frames are in a poor state of repair often preventing the windows shutting fully.	Recycling in place for paper and cardboard
Southsea	Open vent for cooker in kitchen has no damper or heater to prevent heat escaping or cold air entering.	Consumption monitored to seek reduction and reduce carbon footprint. A review of the environmental impact of the station incorporating a feasibility study for implementing efficiency measures to be carried out following the completion of building alterations.

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### Community risk reduction measures

#### Proposed objective:

Ref: **01**

Short title: **Improving safety in the home**

##### **What and Why?**

We will provide Home Safety Visits (HSVs) to 'at risk' occupiers within the Portsmouth Group area and to those required as a result of post incident protocols. This will underpin and contribute towards the service corporate priority of People and the corporate target of reducing fire deaths, injuries and fires in buildings, through fire safety education and the installation of working smoke detectors.

##### **How and When?**

We will use MOASIC profiling to identify those most at risk of a dwelling fire within the Portsmouth group. Through profiling, three groups of people have been identified, these are,

- People living in social housing with uncertain employment in deprived areas.
- Low income families living in estate-based social housing
- Older people living in social housing with high care needs.

We will target these people to deliver HSV's.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Home Safety visits help protect the most vulnerable people in our communities.
<b>Property</b>	✓	Improved awareness and understanding help to prevent accidental property fires occurring .
<b>Environment</b>	✓	Reduced numbers of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Less fires occurring will contribute to safer and stronger communities.
<b>Resources</b>	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - 2035 visits by March 2010.		
Year 2 - 2035 visits by March 2011.		
Year 3 - the Group will complete the service agreed target within the Portsmouth area.		
<b>Outcomes</b>		
These home fire safety visits will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012.		
<b>Any other background information or comments? Links to partner organisations?</b>		
Links to HFRS Community Safety Strategy etc.		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
The Fire and Rescue Service Plan 2008-2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>LPI 1 – HFSV’s conducted BVPI 142 –Number of fires, BVPI 143 Number of deaths and injuries, BV 142iii: Accidental Fires, BV 208: % Unharmful, BV 209i: % Smoke Alarm activated, BV 209ii: % Alarm Failure, BV 209iii: % No Alarm fitted, BV 144: Fires Contained within room of origin, LPI 22 - Number of all Fires. NI 49 number of primary fires and related fatalities and non fatal casualties. NI186 Per capita reduction in CO2 emissions in the LA area, NI 120 All age all cause mortality rates, NI141 Number of vulnerable people achieving independent living.</b>		
<b>People Impact Assessment:</b>		
PIA of Home Safety Visits completed centrally and available from HQ.		

## Proposed objective:

Ref: **02**

Short title: **High risk vulnerable people**

### **What and Why?**

Where individuals are identified at risk such that a HFSV does not effectively address all of the risks identified, we will engage with partner agencies to determine suitable additional actions to reduce the residual risk.

The most high risk vulnerable members of our communities may require additional support, facilities and assistance to address the risk from fire.

### **How and When?**

In line with Service Policy we will engage with partner agencies to determine further solutions to reduce the risks to high risk vulnerable people from fire.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Help to protect the most vulnerable people in our communities
<b>Property</b>	✓	Improved awareness and understanding help to prevent accidental property fires occurring.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance
<b>Community</b>	✓	Less fires occurring will contribute to safer stronger communities
<b>Resources</b>	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - vulnerable person to be referred on 100% of appropriate occasions.		
Year 2 - vulnerable person to be referred on 100% of appropriate occasions.		
Year 3 - vulnerable person to be referred on 100% of appropriate occasions.		
<b>Outcomes</b>		
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012.		
<b>Any other background information or comments? Links to partner organisations?</b>		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>BVPI 142</b> –Number of fires, <b>BVPI 143</b> Number of deaths and injuries, <b>BV 142iii:</b> Accidental Fires, <b>BV 208:</b> % Unharmed, <b>BV 209i:</b> % Smoke Alarm activated, <b>BV 209ii:</b> % Alarm Failure, <b>BV 209iii:</b> % No Alarm fitted, <b>BV 144:</b> Fires Contained within room of origin, <b>LPI 22</b> - Number of all Fires. <b>NI 49</b> number of primary fires and related fatalities and non fatal casualties, <b>NI32</b> Domestic violence, <b>NI 120</b> Mortality rates. <b>NI 130</b> Social care clients receiving self directed support, <b>NI 136</b> People supported to live independently through social services. <b>NI 141</b> Vulnerable people achieving independent living, <b>NI186</b> Per capita reduction in CO2 emissions in the LA area		
<b>People Impact Assessment:</b>		
People impact assessment for this has been completed centrally and available from HQ.		

## Proposed objective:

Ref: **03**

Short title: **Our built environment**

### What and Why?

With Portsmouth now a major university City within the country and with the influx of migrant workers into the community the number of Houses in Multiple Occupation (HMOs) and flats (converted and tenement) within the city is ever growing.

Although the number of fire related deaths in the UK remained at 491 in 2006, the lowest since 1959. Of those, 295 fatal casualties were in accidental dwelling fires

There are a large number of licensed and unlicensed HMO's within the Portsmouth area and because of the nature of HMOs and flats they are recognised as being of a higher life risk due to the diverse occupancy groups housed within this type of premises.

As the enforcing authority for the Regulatory Reform (Fire Safety Order) 2005, we will ensure, through the audit and inspection process, that appropriate fire safety standards and management procedures are in place and being maintained in the workplace, thus ensuring the risk of fire is reduced. This will in turn reduce the risk of injury or death from fire and any adverse effect on the local economy and environment in line with the corporate aims and objectives.

Independent schools fall outside local authority control. Generally they also provide sleeping accommodation for staff and students. This brings an additional risk to that of local authority schools. Any risk within these schools should be identified and reduced by the responsible persons and it is our remit to audit these premises for compliance.

Portsmouth is rich in its history and heritage. The Royal Naval Base, Southsea Castle and Portsmouth Museum are just some of the treasures of the city that need to be maintained, not only from the ageing process, but from the risk from fire. These premises and the people who frequent them need to be protected.

Fires in non-domestic properties in the South East Service Delivery Area have dropped by 12% based on the last published figures and by over 18% based on the last five year average, indicating that our community safety risk reduction initiatives in the Built Environment are having a positive effect. We recognise the impact that fires in commercial premises can have on local communities and the local

economy and we will continue to aim for improvements in this area.

As part of the functions drive to be more effective we are developing ways of working so that our inspectors can deal with risk more and be in the office environment less. Working from home or from one of the many fire service premises can mean inspectors spending more time inspecting premises and reducing risk to ensure that workforce meet the needs of the community in delivering the enforcement of fire safety legislation

### **How and When?**

Since October 2006 the Regulatory Reform (Fire Safety Order) 2005 has allowed the Fire Service to inspect, advise, inform and where appropriate, require improvement to the fire safety measures within the common parts of Residential Premises. We will continue to work with our partners, Portsmouth City Council Private Housing Sector, to identify and carryout **50** joint inspections of these higher risk premises using our powers, and where necessary to prohibit or restrict the use of premises where dangerous conditions are found. In addition to this, following fires in commercial premises with residential accommodation above we will expand the partnership to include audits of these premises.

We will continue to concentrate our resources to those areas of higher risk such as premises that provide sleeping accommodation and industrial premises. Our focus with regard to industrial premises will be to those larger premises (excess cube) and fire engineered solutions where the risk in case of fire are to the firefighter as well as the occupants.

Seasonal events mean an increase in stock and fire loading. This in turn increases the risk of fire and injury to the employees and visitors to the premises which holds the stock. We will make themed inspections to reduce the risk during the bonfire night and Christmas periods.

We will inspect independent schools in the Portsmouth area, most of which provide sleeping accommodation, as part of the national Protocol between Fire Services and the Department for Education and Skills to ensure a safe environment for teachers and pupils alike.

During the year to march 2011 we will deliver 525 fire safety audits on the higher risk premises within the Portsmouth and Havant Group in order to reduce the risk. Where the premises has a fire engineered solution we will work with the management to give response crews information to the fireground at the earliest opportunity (this equates to 350 audits within the Portsmouth area).

We will continue to identify and audit heritage buildings within the Portsmouth Group. We will advise, educate and where necessary, enforce fire safety legislation in order to protect these buildings. We will work with the guardians of the buildings and, where necessary, conservation officers, in order to improve the safety to the buildings and those who occupy.

We will look to develop into full mobile functionality within the department over the next two years. This will enable us to be more efficient, effective and environmentally friendly. To achieve this we will work from home, the main place of work and any of the Services premises.

**Which of our corporate priorities does this objective support, and how?**

<b>People</b>	✓	Help to protect the people living within HMO's.
<b>Property</b>	✓	Improved awareness and enforcement will help to prevent fires in HMO's.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Less fires occurring will contribute to safer stronger communities.
<b>Resources</b>	✓	Resources and finance diverted into community safety activity will mean a reduction in operational response activity and better use of resources.

**How will we measure and evaluate success?**

**Outputs**

Year 1- our Fire safety officers will carry out 350 audits in the Portsmouth Group in the up to March 2009.

We carry out 50 joint inspections of residential premises with PCC Private Sector Housing.

We will carry out audits of all relevant premises within the heritage area of Portsmouth Royal Naval Base.

We will carry out seasonal inspections to reduce the risk of fire death and injury at times of higher fire loading in retail premises.

We will advise responsible persons of excess cube and fire engineered premises to make information available to oncoming crews.

We will complete consultations within the statutory time limit on 100% occasions.

We will deal with Urgent Action Requests within one day for high risks and within 7 days for other risks.

Year 2 - as year one plus 10 further heritage buildings within Portsmouth,

We will development of Hampton protocols within the Fire safety Audit principles.

We will carry out joint inspections of residential premises above commercial premises with PCC Private Sector Housing (PSH)

We will carry out inspections of 3 Independent schools to ensure compliance with fire safety legislation.

We will develop full mobile working functionality within the Protection Department to ensure that workforce meet the needs of the community in delivering the enforcement of fire safety legislation.

Year 3 - as year two plus 10 further heritage buildings within Portsmouth.

**Outcomes**

- Community Engagement will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012
- Inherent Risk of Built Environment reduced

**Any other background information or comments? Links to partner organisations?**

Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011

Partners at Portsmouth City Council, the Defence Fire Service And conservation officers to achieve the outcome of risk reduction to our built environment

HFRS Plan 2009 - 2012

HFRS Community Safety Strategy.

**Indicator / Target (eg, LAA, LPI, BVPI)**

**BVPI 142** –Number of fires, **BVPI 143** Number of deaths and injuries, **BV 142iii**: Accidental Fires, **BV 208**: % Unharmful, **BV 209i**: % Smoke Alarm activated, **BV 209ii**: % Alarm Failure, **BV 209iii**: % No Alarm fitted, **BV 144**: Fires Contained within room of origin, **LPI 22** - Number of all Fires. **NI 49** number of primary fires and related fatalities and non fatal casualties, **NI32** Domestic violence, **NI 120** Mortality rates. **NI 130** Social care clients receiving self directed support, **NI 136** People supported to live independently through social services.

**NI 141** Vulnerable people achieving independent living, **NI186** Per capita reduction in CO2 emissions in the LA area.

BVPI 207 Fires in non domestic premises, BVPI 142 –Number of fires, BVPI 143 Number of deaths and injuries

LAA – NI -7, NI -12, NI -13, NI -33, NI -49, NI -136, NI – 141, NI – 149, NI – 160, NI – 183.

**People Impact Assessment:**

PIA Community Engagement completed by Group Manager and available from HQ.

PIA Review of all Fire Regulation Team activities being completed by CS Training & Development.

PIA Mobile working for Protection staff.



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **04** Short title: **Reducing preventable incidents**

#### What and Why?

We will focus our resources on the reduction and impact of the number of preventable incidents to which we currently respond. This includes incidents involving acetylene cylinders.

Acetylene is widely used in industry for cutting and welding. Maintained and used in accordance with manufacturers and suppliers instruction, it may cause no harm. However, if an acetylene cylinder is involved in a fire it has the potential to explode and cause devastating effects, not only to the people within the immediate vicinity but those within the area. Incidents involving acetylene also create problems as the risk of explosion means that commerce and business that are close-by have disruption to their work and livelihood.

#### How and When?

The response crews of Portsmouth will during their environmental visual audits (EVA) or when visiting industrial estates in the course of their duties will identify premises that use acetylene and offer basic housekeeping advice.

Protection will investigate the compliance of fire safety legislation and housekeeping within the premises. We will also offer the occupier information on the safe storage and use of acetylene (and other stored liquid and gases) and give advice on viable alternatives where appropriate.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Helps to protect people from the effects of acetylene cylinders involved in fire.
<b>Property</b>	✓	Will allow response crews to tackle property fires without having to set up 200m exclusion zone and cooling cylinders for 24 hours, thereby reducing damage to property.
<b>Environment</b>	✓	Allows the fire to be extinguished earlier therefore reducing carbon emissions from fire
<b>Community</b>	✓	Prevents disruption to communities and business caused by evacuating and setting up a exclusion zone of 200m around the incident.
<b>Resources</b>	✓	Keeping resources at an incident for 24 hours ties up crews and equipment which could be better deployed in other activities.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - response crews will conduct 50 Eva's targeting areas of Portsmouth likely to be using acetylene. Hold two presentations with identified companies/people to show alternatives to using acetylene such as petrogen.		
Year 2 - response crews will conduct 50 Eva's targeting areas of Portsmouth likely to be using acetylene. SDI29-2009, SDI06-2009.		
Year 3 - response crews will conduct 50 Eva's targeting areas of Portsmouth likely to be using acetylene. SDI29-2009, SDI06-2009.		
<b>Outcomes</b>		
This activity will underpin the corporate objective of reducing high impact fires involving acetylene cylinders to zero by 2011		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011 Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
BV 143i: Fire Deaths, <b>BV 143ii</b> Fire Injuries, <b>BV 142ii</b> : Primary Fires, <b>BV 144</b> : Fires Contained, <b>LPI 22</b> - All Fires, <b>NI 186</b> Per capita reduction in CO2 emissions in the LA area. <b>NI 33</b> Number of deliberate fires.		
<b>People Impact Assessment:</b>		
PIA of acetylene reduction to be completed centrally by Business Education Unit. PIA of EVA's completed by Group Manager and available from Service Headquarters.		

### Proposed objective:

Ref: **05**

Short title: **Youth engagement**

#### **What and Why?**

Where appropriate we will promote community safety messages with young people to develop them, improve their opportunities and help reduce anti-social behaviour in our community.

#### **How and When?**

We will seek funding to run two Local Intervention Fire Education (LIFE) courses in Portsmouth in partnership with partner agencies.

We will seek funding to continue the role of the Youth Liaison Officer. (SDI18-2009)

We will explore the potential to develop a multi agency team which will visit schools in identified areas to reduce arson, anti-social behaviour.

Response crews will visit local youth groups/clubs to develop relationships between the youths and the Fire Service.

The Group Manager will continue as the Anti-social behaviour theme champion.

The station Manager Cosham will continue as the chair of the tactical arson reduction group, as part of the Criminal Damage Working Group.

Subject to approval a cycle maintenance project will be launched at Southsea.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Educates and challenges people about their behaviour and its consequences.
<b>Property</b>	✓	Anti social behaviour damages property.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Reducing peoples perception of anti-social behaviour makes the community a better place to live and work.
<b>Resources</b>	✓	A reduction in response resources required, which can then be diverted into community safety activities.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 Secure funding for two LIFE courses.		
Year 2 Secure funding for two LIFE courses. SDI11-2009. Multi agency schools team and cycle maintenance project to be launched.		
Year 3 Depending on evaluation of previous years initiatives.		
<b>Outcomes</b>		
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012., and by reducing the number of deliberate fires by 20% by 2012.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
Safer Portsmouth Partnership Anti-Social Behaviour Delivery Plan 2008-2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>BV 143i:</b> Fire Deaths, <b>BV 143ii:</b> Fire Injuries, <b>BV 206i:</b> Arson Primary, <b>BV 206ii:</b> Vehicle Arson Primary, <b>BV 206iii:</b> Arson 2ndary, <b>BV 206iv:</b> Vehicle Arson 2 <sup>nd</sup> , <b>BV 142ii:</b> Primary Fires, <b>BV 146ii:</b> False Alarms, <b>LPI 22</b> - All Fires		
<b>NI 17</b> Perceptions of Anti-social behaviour, <b>NI 33</b> Arson incidents, <b>NI 186</b> Per capita reduction in CO2 emissions in the LA area, <b>NI 111</b> First time entrants to the youth justice system aged 10-17, <b>NI 47</b> People killed or seriously injured on the road. <b>NI 117</b> 16 to 18 year olds who are not in education, training or employment.		

**People Impact Assessment:**

LIFE PIA to be completed by LIFE team centrally

PIA for multi – agency team to be completed by Cosham

### Proposed objective:

Ref: **06**

Short title: **Arson reduction**

#### What and Why?

We will continue to work in partnership with Community Wardens, Police Community Support Officers (PCSOs), Police, Portsmouth City Council and other agencies within the Portsmouth area to reduce the costly and potentially dangerous incidences of anti-social behaviour and deliberate fire setting.

There are significant levels of deliberate fire setting within Portsmouth. This has a serious detrimental impact on the living standards of residents in the areas affected. It also diverts Group and partner agency resources away from our core prevention activities at some considerable cost to the community as a whole.

#### How and When?

We will seek funding to continue with the posts of the Community Liaison Officer and the Youth Support officer. (SDI18-2009).

Station Managers will continue to ensure representation within their respective Community Tasking and Co-ordinating Group meetings (TCG). Response officers will ensure generic representation within relevant identified partnership working groups, within the scope of deliberate fire setting.

Group Manager Response – Anti-social behaviour Theme Champion.

SM Southsea – Firework and bonfire working group, PCC Community Wardens.

SM Cosham – Portsmouth Vehicle Crime Delivery Group, Criminal Damage Delivery Group, Tactical Arson Reduction Group.

We will seek to continue with the arson 24 hour reports, which have become embedded within our partner agencies to ensure information, data and intelligence in respect of deliberate fire setting activity is shared amongst our partners effectively. This has proven to be very successful and results in action being taken within hours of the incident occurring.

SMs will participate in Crime Reduction Environmental Week (CREW) events where there is identified correlation with Group and Station targets. Where opportunities are identified, the Group will undertake in a minimum of three CREW events between April 2010 and March 2011.

We will enforce the city wide “ decommissioning” policy for derelict buildings agreed on last year. This will ensure the risks to both firefighters and members of the public inherent within these premises are reduced.

We will trial the Neighbourhood Management information services system. This system enables making use of data from various agencies to establish the extent of a problem, to analyse its nature and cause, to plan intervention measures to reduce it, and to monitor and evaluate the effectiveness of the response.

Risk Intelligence indicates that the wards most effected by arson are, Paulsgrove, Charles Dickens East, Nelson and St Judes. Therefore these are the wards where we will concentrate our activity in.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Reducing arson benefits people living in the community.
<b>Property</b>	✓	Arson damages property.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Enhances community well being.
<b>Resources</b>	✓	A reduction in response resources required, which can then be diverted into community safety activities.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - reduction of deliberate primary fires to no more than 150, and deliberate secondary fires to no more than 505. Response crews will carry out 100 EVAs. 3 CREW events, Trial PRIME IT system		
Year 2 - reduction of deliberate primary fires to no more than 158, and deliberate secondary fires to no more than 526 Response crews will carry out 100 EVA's (SDI06-2009), 3 CREW events (SDI03-2009)		
Year 3 - targets to be agreed with LSP.		
<b>Outcomes</b>		
This activity will contribute to the overall reduction in fires, deaths and injuries across Hampshire in pursuance of our target of a 25% reduction by 2012., and by reducing the number of deliberate fires by 20% by 2012.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011 Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011 Safer Portsmouth Partnership Anti-Social Behaviour Delivery Plan 2008-2011 HFRS Community Safety Strategy 2009-12		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>BV 143i:</b> Fire Deaths, <b>BV 143ii:</b> Fire Injuries, <b>BV 206i:</b> Arson Primary, <b>BV 206ii:</b> Vehicle Arson Primary, <b>BV 206iii:</b> Arson 2ndary, <b>BV 206iv:</b> Vehicle Arson 2 <sup>nd</sup> , <b>BV 142ii:</b> Primary Fires, <b>LPI 22</b> - All Fires, <b>NI 186</b> Per capita reduction in CO2 emissions in the LA area. <b>NI 33</b> Number of deliberate fires. <b>NI 17</b> Perceptions of Anti-social behaviour.		

**People Impact Assessment:**

PIA for Community Fire Reduction Warden completed and available from SHQ.



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **07**

Short title: **Road safety**

#### **What and Why?**

We will support local partner agencies in reducing the number of deaths and injuries on our roads. We face an ever increasing demand for resources as a result of road traffic collisions. The deaths or serious injury of a family member can have a profound impact on peoples lives and is also a great burden on the NHS and other affected agencies.

#### **How and When?**

We will actively target those most at risk on our roads as identified by risk intelligence.

We will continue to be an active member of the local Road Safety Partnership and work with Hampshire Constabulary, local authorities and other organisations to improve road safety.

We will continue to work with the Watch Manager seconded to the Portsmouth Road Safety Team.

We will continue to deliver the TRAPT driver education programme to identified drivers referred by the Police and other agencies.

We will continue to run education/enforcement days in conjunction with the Police and other agencies.

We will subject to approval from the Innovations Group commence a cycle maintenance scheme at Southsea Fire Station.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Both as casualties and family members.
<b>Property</b>		
<b>Environment</b>		
<b>Community</b>	✓	Road traffic collisions in Portsmouth cause major congestion and therefore affect the community and local businesses.
<b>Resources</b>	✓	A reduction in response resources required, which can then be diverted into community safety activities.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - delivery of 50 road safety presentations to our targeted group, delivery of 8 TRAPT courses (SDI21-2009), delivery of at least 6 enforcement and education days.(SDI26-2009).		
Year 2 - delivery of 50 road safety presentations to our targeted group, delivery of 8 TRAPT courses (SDI21-229), delivery of at least 6 enforcement and education days (SDI16-2009).		
Year 3 - delivery of 50 road safety presentations to our targeted group.		
<b>Outcomes</b>		
This activity will contribute to our corporative objective of working with others to reduce deaths and serious injuries on the road by 40% by 2010.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011 Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011 HFRS Community Safety Strategy 2009-12		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>NI 47</b> People killed or seriously injured in road traffic accidents, <b>NI 120</b> All age all cause mortality rates, <b>PCC Priority 2</b> Make Portsmouth an accessible city.		
<b>People Impact Assessment:</b>		
To be completed for all activities.		



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **08**

Short title: **Community contact point**

#### **What and Why?**

We will continue to develop the mobile contact point using a purpose built vehicle to be used in the Portsmouth area. This embraces a customer centred approach to community safety delivery, and will engage with people at the best place for them rather than expecting them to come to us.

#### **How and When?**

Mobile Contact Point established by March 2011.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Community Safety makes people's lives safer.
<b>Property</b>	✓	Preventing fires in properties.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Enhances community well being.
<b>Resources</b>	✓	A reduction in response resources required, which can then be diverted into community safety activities.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 Evaluation of Community Contact Point in Central Portsmouth. Establish a mobile Contact Point in the Portsmouth area.		
Year 2 Establishment and Evaluation of Mobile Contact Point.		
Year 3. To be confirmed.		
<b>Outcomes</b>		
This activity will contribute to our corporative objective of working with others to reduce deaths and serious injuries on the road by 40% by 2012, reducing the number of people killed or injured in fires by 25% by 2012, reducing our carbon footprint by 10% by 2012, reducing the number of fires in buildings by 20% by 2012, reducing the number of deliberate fires by 20% by 2012, by 2013 18% of new entrants to operational roles will be women, by 2013 recruitment of minority ethnic staff across the organisation will be between 2% and 5% above the representation in the local working population.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
Safer Portsmouth Partnership Anti-Social Behaviour Delivery Plan 2008-2011		
HFRS Community Safety Strategy 2009-12		

**Indicator / Target (eg, LAA, LPI, BVPI)**

**BV 142iii:** Accidental Fires, **BV 143i:** Fire Deaths, **BV 143ii:** Fire Injuries, **BV 206i:** Arson Primary, **BV 206ii:** Vehicle Arson Primary, **BV 206iii:** Arson 2ndary, **BV 206iv:** Vehicle Arson 2<sup>nd</sup>, **BV 208:** % Unharmed, **BV 209i:** % Smoke Alarm, **BV 209ii:** % Alarm Fail, **BV 209iii:** % No Alarm, **LPI 1** – HFSVs, **BV 142ii:** Primary Fires, **BV 144:** Fires Contained, **BV 146ii:** False Alarms, **LPI 22** - All Fires, **NI 120** All age all cause mortality rates, **NI 33** Arson incidents, **NI 186** Per capita reduction in CO2 emissions in the LA area, **NI 111** First time entrants to the youth justice system aged 10-17,

**People Impact Assessment:**

Completed and available centrally from Headquarters.



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **09**

Short title: **Partnership working**

#### **What and Why?**

We will continue to develop our partnerships with Portsmouth City Council and other local agencies, such as the Safer Portsmouth Partnership. We will be an active member of the Local Strategic Partnership and continue to work with our partners to perform against the National Indicator set.

In order to accurately identify the risk within an area it is imperative to use the intelligence collected by our strategic partners as well as the information reflected in our risk based information systems. Real information pertaining to risk is often the best source of identifying and reducing risk. Close liaison with our partners at the local authority and other enforcing agencies can ensure that we can share information to identify reduce and remove risk to life by fire.

By adopting the “joint approach” with our partners and maintaining the close relationships developed over recent years we can identify, reduce and remove risk where there is commonality in our target areas. We will build on the retail enforcement protocols being developed in Hampshire.

Close relationships with the local authority building control, licensing, environmental health have already proved successful and further collaboration with new partners will prove beneficial.

#### **How and When?**

HFRS will continue to second a watch manager to the Safer Portsmouth Partnership to work in the community safety team.

The Community Liaison Officer and the Youth Support Officer will work from the Civic Offices as part of the Portsmouth Community Safety Hub.

Our Partnership with Portsmouth City Council Private Sector Housing has achieved the joint approach to the risk reduction in all residential premises where our legislation is enforceable. Having adopted LACoRs we will continue to work with them to reduce the risk in Residential Premises and ensure these premises comply with the guidance.

We will enforce the fire safety order on Sports Grounds that fall within the safety at Sports ground Act on behalf of the Local authority. We will attend any request for a Safety Advisory Group (SAG) for a pre-planned event that involves large numbers of members of the public. This ensures that events are well planned and assist's event organizers in facilitating a safe event.

We will work with conservation officers to reduce the risk in Heritage buildings where our legislation applies

We will consult with all local authority and other enforcing agencies to ensure the reduction of risk where persons live, work and play.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Community Safety makes people's lives safer.
<b>Property</b>	✓	Preventing fires in properties.
<b>Environment</b>	✓	Reduced number of fires occurring will reduce carbon emissions from the incidents themselves and our attendance.
<b>Community</b>	✓	Effective partnership working leads to stronger safer communities.
<b>Resources</b>	✓	Effective partnership working results in more effective use of resources.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - Group Managers relocated to Civic Offices, Watch Manager seconded to Safer Portsmouth Partnership, LSP membership. Review Partnership agreements with Portsmouth City Council Private Sector Housing. Attend Portsmouth Safety Advisory Group and Portsmouth Football Club Safety Advisory Group . Enforce the FSO on behalf of Portsmouth City Council. Develop joint working protocols with all consulting authorities.		
Year 2 - Watch Manager seconded to Safer Portsmouth Partnership. Confirm year one outputs plus develop Hampton Compliant enforcement procedures.		
Year 3 - evaluate secondment to Safer Portsmouth Partnership.		
<b>Outcomes</b>		
This activity will enable HFRS to contribute to the Local Area Agreements and National Indicators.		
<b>Any other background information or comments? Links to partner organisations?</b>		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011 HFRS Community Safety Strategy 2009-12		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
Ni 16 Serious acquisitive crimes, NI 17 Perceptions of anti-social behaviour, NI 31 Domestic violence, NI20 Number of assaults, NI33 Deliberate fires, NI 47 Road traffic accidents, <b>NI 47</b> People killed or seriously injured in road traffic accidents,		
<b>People Impact Assessment:</b>		

### Proposed objective:

Ref: **10**

Short title: **Portsmouth Media Officer**

#### **What and Why?**

We will introduce a Portsmouth Media Officer within the Portsmouth Group. Following a successful trail last year this position will now be formally introduced. Supported by the Service's Marketing and Communications Department the Portsmouth Media Officer will be the local link for promoting the service within the city.

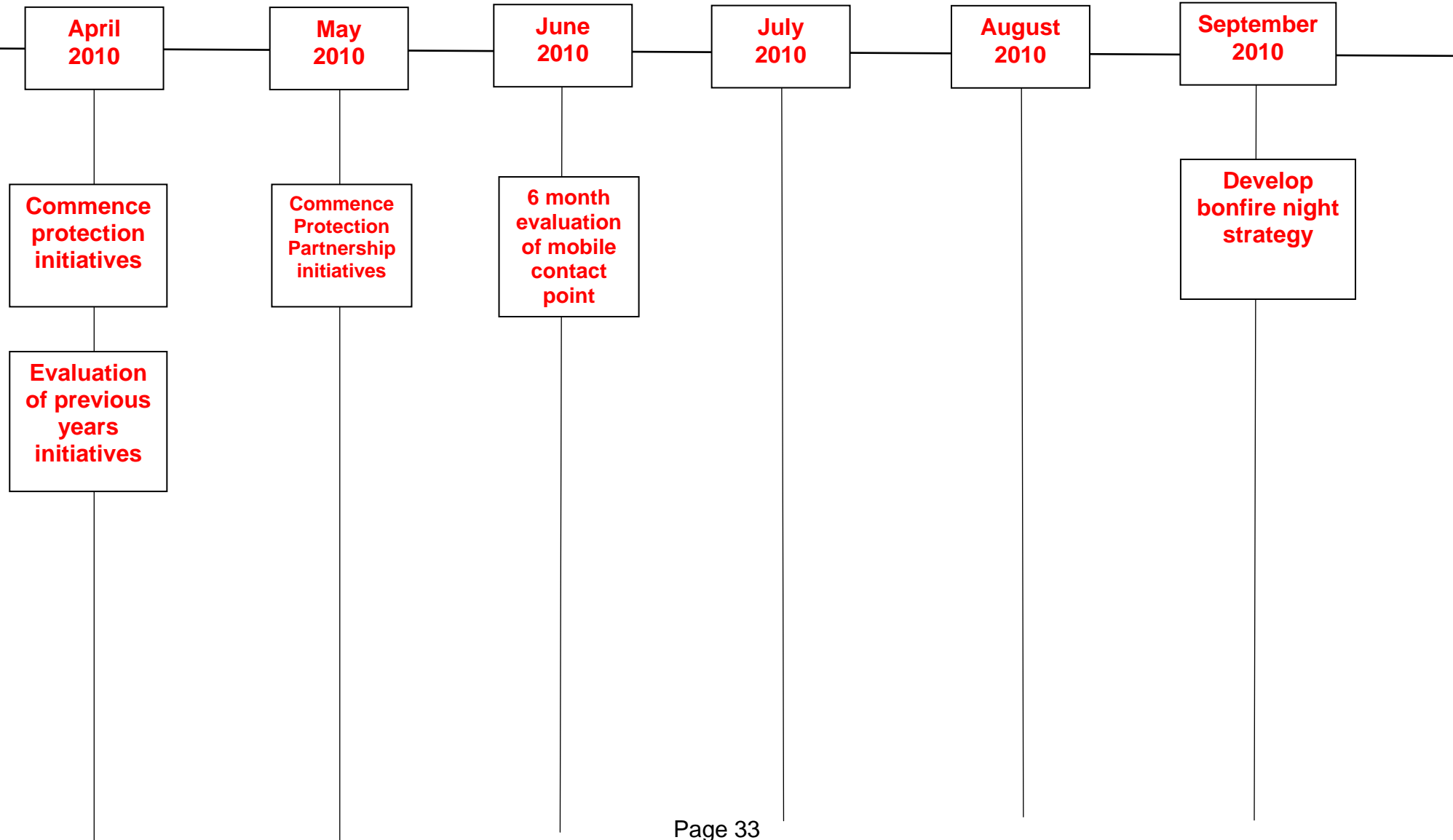
#### **How and When?**

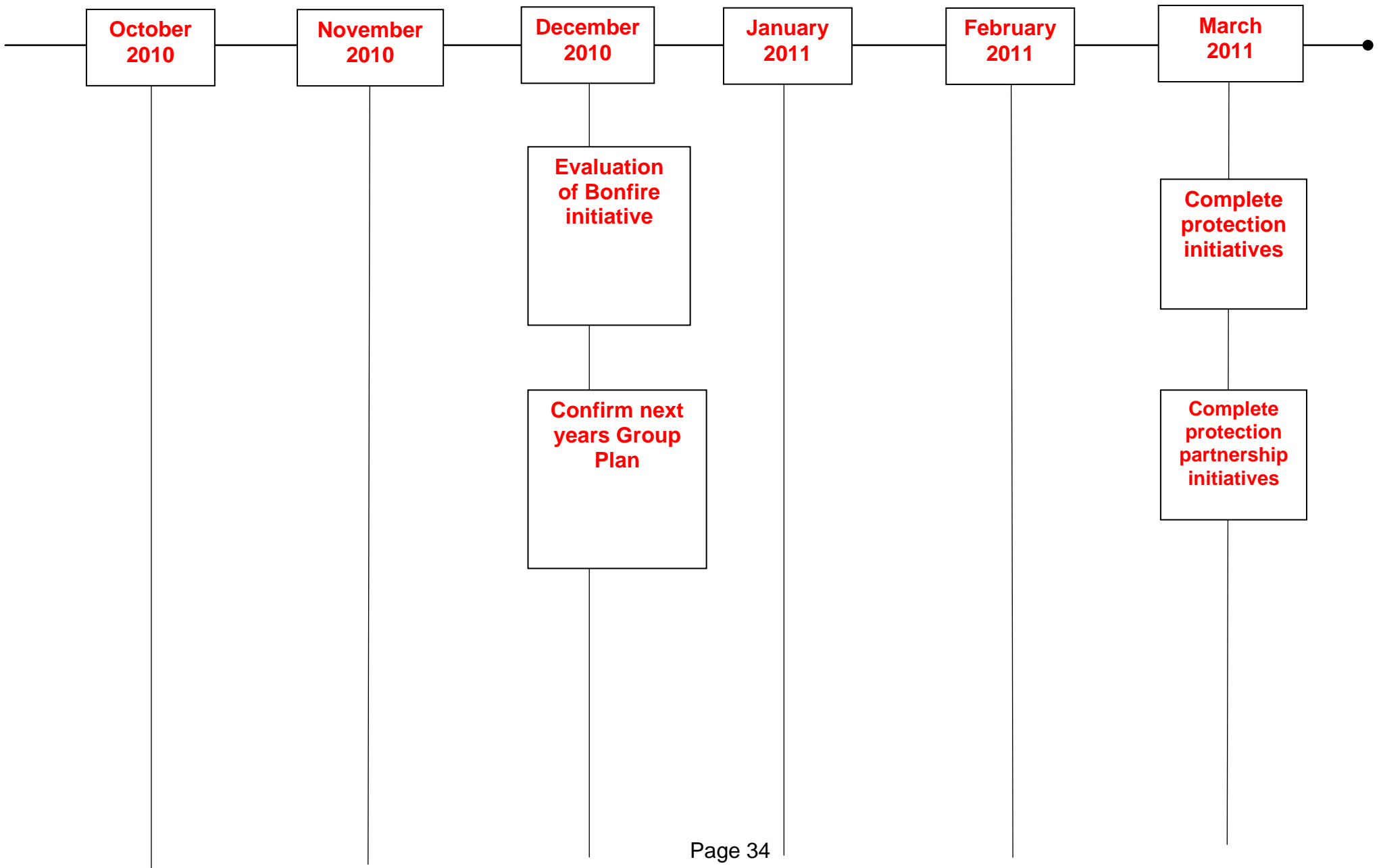
We will introduce this position in 2010. The Portsmouth Media Officer's aim is to raise awareness of the Fire Service in Portsmouth within the community by promoting the work of the Fire station and the Firefighters through local media. They will promote a positive relationship with local media agencies and partners.

The position will be carried out by a Crew Manager within the Group, and will be in addition to their normal duties.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Informing them of the variety of advice and activities undertaken and offered by the Fire Service.
<b>Property</b>	✓	Improved awareness and understanding help to prevent accidental property fires occurring.
<b>Environment</b>	✓	By utilising a local media officer will reduce the carbon footprint by central Mar/Comms personnel.
<b>Community</b>	✓	Raising awareness of career and service offered by HFRS.
<b>Resources</b>	✓	Utilises local resources and frees up Mar/comms to deal with more strategic corporate issues.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - trial of Portsmouth Press Officer.		
Year 2 - formal introduction of permanent role of Portsmouth Group Press Officer.		
Year 3 - to be confirmed.		
<b>Outcomes</b>		
Raise the profile of HFRS and encourage improved engagement with the media agencies and community in Portsmouth.		
<b>Any other background information or comments? Links to partner organisations?</b>		
Links to HFRS Community Safety Strategy etc.		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
The Fire and Rescue Service Plan 2008-2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>NI186</b> Per capita reduction in CO2 emissions in the LA area, <b>NI 17</b> Perceptions of anti-social behaviour <b>NI 21</b> Dealing with local concerns about ASB and crime issues by the local council and the Police.		
<b>People Impact Assessment:</b>		
To be completed.		

# Community Risk Reduction Timeline





# **Internal performance improvements**

## **Group performance management targets**

### **Beacon station targets (this is our high performing station award)**

#### **Wholetme Duty System**

- Workplace Assessments – on target for 100% completion of risk critical workplace assessments and 75% of other workplace assessments.
- Home Fire Safety Visits – on target for 100% completion
- Sickness Absence (short term) – number of shift days lost per person (4,5 days)
- Energy Usage – Year 1 - below or equal to 3 year baseline average/Year 2 - 3% reduction on 3 year baseline average
- Average Speed of Turnout
- Personal development reviews – 95% completion
- Loss/Theft of Personal Protective Equipment (target to be agreed)
- Vehicle Accidents – low speed and own fault (target = zero)
- Fitness Assessments – 100% completion
- Fire reports – 100% completed and returned within 2 weeks
- Community Risk Reduction Initiatives (3)
- Compliance with Working Time Directive via personal development review process

#### **Retained Duty System Staff**

- Workplace Assessments – on target for 100% completion of risk critical workplace assessments and 75% of other workplace assessments
- Energy Usage – Year 1 - below or equal to 3 year baseline average/Year 2 - 3% reduction on 3 year baseline average
- Average Speed of Turnout
- Personal development reviews – 95% completion
- Loss/Theft of Personal Protective Equipment (target to be agreed)
- Vehicle Accidents – low speed and own fault (target = zero)
- Fitness Assessments – 100% completion
- Appliance Availability – (100% of establishment size)
- Compliance with Working Time Directive – via personal development review process
- Fire reports – 100% completed and returned within 2 weeks
- Community Risk Reduction Initiatives (1)

## **Other performance indicators**

- Number of Safety Events
- Accuracy and currency of Statutory Workplace H&S Inspections
- Accuracy and currency of Workplace Risk Assessments
- Percentage of nominated Training Courses attended
- Percentage of occasions Standard Crewing is achieved (Wholetime only)
- Percentage of Sickness Absence Return to Work Interviews completed
- Percentage of Sickness Absence Trigger Point Interviews completed
- Percentage of Home Fire Safety Visit referrals carried out within 42 days
- Speed of Attendance at Emergency Incidents
- Average time of Attendance at Incidents

## Internal performance improvement



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **11**

Short title: **Operational exercises**

#### **What and Why?**

We will conduct operational exercises at premises that we have identified and prioritised through our site specific risk information plans (SSRI).

These exercises will prepare and familiarise crews should an incident occur at that premises. Operational exercises will assist in resolving operational incidents in a safe and timely manner.

#### **How and When?**

From April 2010 We will hold eight exercises within Portsmouth.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Help to protect people within these premises.
<b>Property</b>	✓	Improved awareness of specific property construction.
<b>Environment</b>	✓	Reduce carbon emissions.
<b>Community</b>	✓	Quicker response to incidents.
<b>Resources</b>	✓	Identifying resources best suited to the activity.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 2 Eight exercise's during the year. Debrief to indentify outcomes to be carried out after each exercise. Year 3 Eight exercises during the year.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011.		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
LPI 20a: 8/80 , BV 143i: Fire Deaths, BV 143ii: Fire Injuries, BV 206i, BV 142ii: Primary Fires, LPI 22 - All Fires, NI 186 Per capita reduction in CO2 emissions in the LA area		
<b>People Impact Assessment:</b>		

## Proposed objective:

Ref: **12**

Short title: **Beacon station**

### **What and Why?**

We will seek to improve our internal performance by monitoring VIEWS. VIEWS records our performance against an identified range of performance indicators.

### **How and When?**

Group Manager, Station Manager and Watch Managers will record monthly commentary on their progress against the indicators, and action taken to improve performance.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Improving peoples performance against the indicators.
<b>Property</b>		
<b>Environment</b>		
<b>Community</b>	✓	Improved performance at station level leads to an improved delivery to the community.
<b>Resources</b>	✓	More efficient and effective use of resources identified by performance against indicators.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1 - monthly commentary against performance indicators via VIEWS.		
Year 2 - monthly commentary against performance indicators via VIEWS.		
Year 3 - monthly commentary against performance indicators via VIEWS.		
<b>Outcomes</b>		
Increased performance against beacon station targets.		
<b>Any other background information or comments? Links to partner organisations?</b>		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>B1</b> Average turnout, <b>B2</b> Home fire safety visits, <b>B3</b> Vehicle accidents, <b>B4</b> PPE, <b>B6</b> Short term sickness, <b>B8</b> Workplace assessments, <b>B9</b> Energy consumption, <b>B10</b> Personnel development reviews.		
<b>People Impact Assessment:</b>		
Completed by Performance Review Function.		

## Proposed objective:

Ref: **13**

Short title: **Develop response vehicles to better meet our risks**

### What and Why?

The Service have a new objective, tackling small fires in a better way. Most small fires are started deliberately, and they are the main type of fire we have to deal with. We will introduce teams to prevent and deal with non-critical incidents, which means our fire engines will be free to tackle critical incidents. This will also mean training and community safety activities are not disrupted.

Portsmouth will commission a report utilising risk based intelligence to identify where this new vehicle should be stationed within the city, and the hours it will be most in demand, in anticipation of delivery in 2011.

### How and When?

We will learn from our experience from the first response vehicle and other fire and rescue services who have put similar teams in place and replace the first response vehicle with a small fires vehicle based at Redbridge Hill. This will allow us to create a team which will work across Southampton in April 2010. We will then create teams in Basingstoke and Portsmouth in 2011.

These teams will work between 10am and 10pm, when most of these types of incidents happen, and part of the team will come from our strategic reserve.

Report completed by March 2011.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Ensures front line appliances are available to deal with critical incidents.
<b>Property</b>	✓	Vehicle damage reduced.
<b>Environment</b>	✓	Smaller vehicle means less CO2 emissions.
<b>Community</b>	✓	Quicker response to incidents.
<b>Resources</b>	✓	Identifying resources best suited to the activity.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1		
Year 2 - commissions report to identify Portsmouth strategy from the small fires vehicle.		
Year 3 - establish small fires vehicle within Portsmouth.		
<b>Any other background information or comments? Links to partner organisations?</b>		
The Fire and Rescue Service Plan 2008-2011		
Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011		
Safer Portsmouth Partnership Anti-Social Behaviour Delivery Plan 2008-2011		
HFRS Community Safety Strategy 2009-12		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>BV 206i:</b> Arson Primary, <b>BV 206ii:</b> Vehicle Arson Primary, <b>BV 206iii:</b> Arson 2ndary, <b>BV 206iv:</b> Vehicle Arson 2 <sup>nd</sup> , <b>BV 142ii:</b> Primary Fires, <b>LPI 22</b> - All Fires, <b>NI 186</b> Per capita reduction in CO2 emissions in the LA area. <b>NI 33</b> Number of deliberate fires. <b>NI 17</b> Perceptions of Anti-social behaviour.		
<b>B3</b> Vehicle accidents		
<b>People Impact Assessment:</b>		
To be completed when alternative designs identified.		

### Proposed objective:

Ref: **14** Short title: **Mitigate our effect on the environment**

#### What and Why?

We are determined to reduce the impact that we have on the environment. Both in the number of fires we attend, and also how we conduct our core activity.

In order for the Protection Department to carry out their role in tangible risk reduction we have to visit premises. The main mode of transport is the car. This of course has a detrimental effect on the environment with every mile driven putting more CO<sup>2</sup> into the atmosphere. We have embarked on a project to give the inspectors full mobile functionality so that unnecessary journeys are not taken. We are also developing other ways of attending inspections such as by bicycle. We will carry out initiatives to continue to mitigate our effect on the environment. Only by reducing carbon footprint will we be able to create a sustainable development strategy. The last 2 years has seen a 10% reduction in the carbon footprint during the Mobile working trial in this area.

#### How and When?

We will reduce the number of fires we attend in line with the LAA target.

We will develop ways of working to reduce inspector mileage.

We will utilise alternative methods of transport which cause less effect on our environment.

We will encourage our staff to take advantage of the subsidised cycle scheme, to encourage them to cycle to work.

We will continue to recycle our waste at all our locations within the city.

We will continue to reach beacon station targets for energy consumptions.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>	✓	Improving peoples performance against the indicators.
<b>Property</b>		
<b>Environment</b>	✓	
<b>Community</b>	✓	Improved performance at station level leads to an improved delivery to the community.
<b>Resources</b>	✓	More efficient and effective use of resources identified by performance against indicators.
<b>How will we measure and evaluate success?</b>		
<p><b>Outputs</b>  Year 2 - we will continue developing our Protection mobile working strategy to limit the amount of miles driven, and therefore carbon emissions, by this function. (approximately 10% over the last 2 years) We will reduce by a further 3% for this year.  We will reduce carbon emissions from fires by 20% to no more than 567.54T, from a base line of 709.43 (average over last four years).  Year 3- a further 2% reduction in Carbon emissions.  We will continue to look at other methods of attending inspections.  We will continue to Recycle all reusable waste from within the group.  We will be energy efficient with a target of 10% reduction in energy used.</p>		
<b>Outcomes</b>		
Reducing the effects fires and other incidents have on the environment by 10% (from 2008) and reduce our own carbon footprint by 20% (from 2006).		
<b>Any other background information or comments? Links to partner organisations?</b>		
HFRS Plan 2009 - 2012 HFRS Community Safety Strategy. Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011 <b>Indicator / Target (eg, LAA, LPI, BVPI)</b> <b>NI186</b> Per capita reduction in CO2 emissions in the LA area . <b>B9</b> Energy consumption.		
<b>People Impact Assessment:</b>		
Completed by Performance Review Function.		



## Group Plan 2009 - 2012

### Proposed objective:

Ref: **15**

Short title: **Hydrants**

#### **What and Why?**

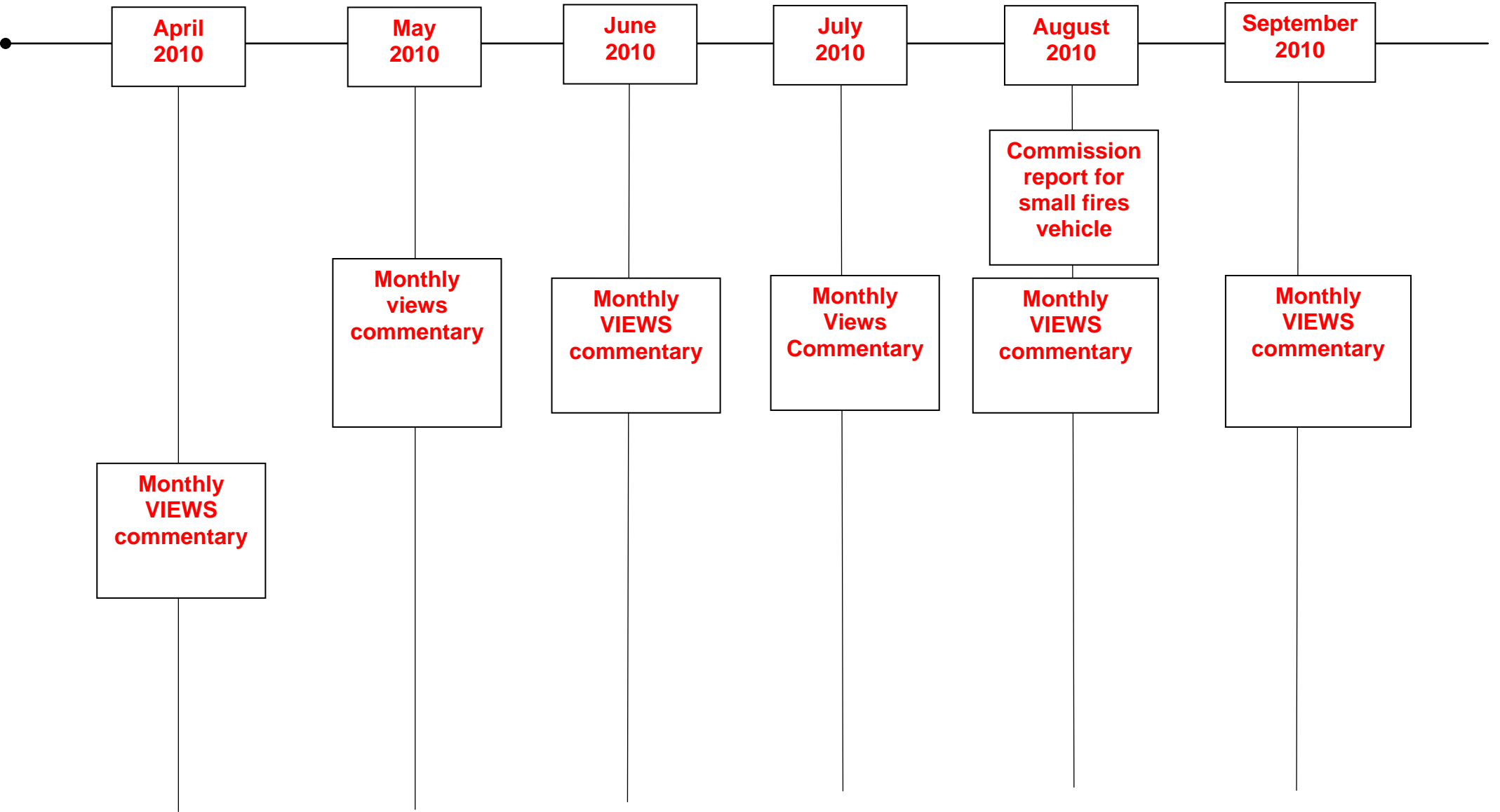
We will locate, test, risk rate and update the records of 50% of the hydrants located within the Group in the HYDRA database. This will ensure that our hydrants are maintained in good working order and accurate information about our water supplies is readily available in HYDRA, to front line appliances responding to incidents via the MDT, and in the longer term to the Regional Control Centre (RCC).

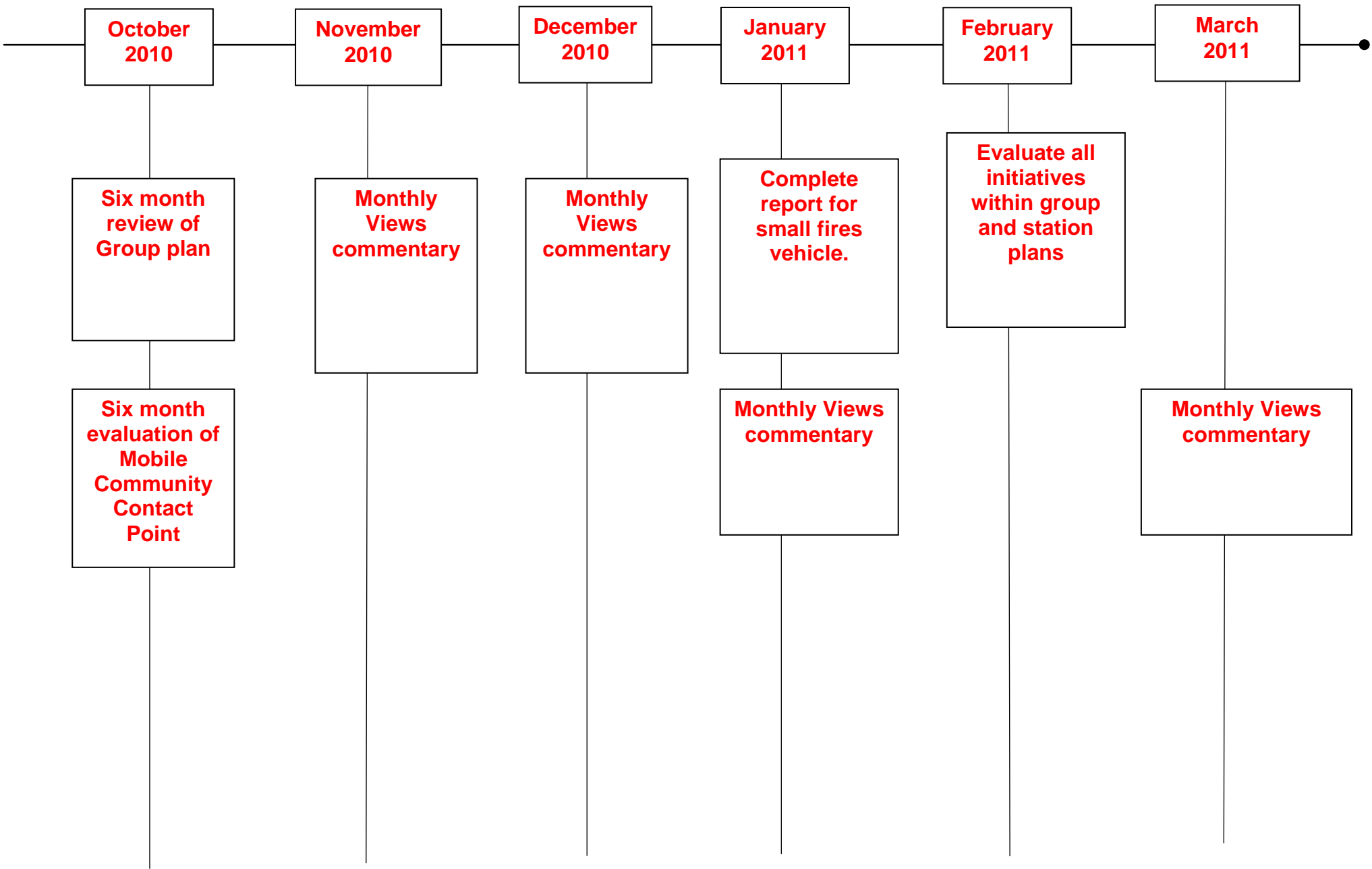
#### **How and When?**

We will begin a programme of testing and inspection when requested to do so by the HYDRA implementation project and we plan to complete 50% of the total number of hydrants in the group by March 2011. This will enable us to ensure that the HYDRA database is updated to ensure that all our hydrants are tested and risk rated, and the records are available to the RCC before cutover.

<b>Which of our corporate priorities does this objective support, and how?</b>		
<b>People</b>		
<b>Property</b>	✓	By ensuring availability of hydrants which mitigate the impact of fire on properties.
<b>Environment</b>	✓	Reduce the impact of fires on the environment.
<b>Community</b>	✓	Mitigate the effect of fires on the community.
<b>Resources</b>	✓	Reduce the resources required to resolve incidents.
<b>How will we measure and evaluate success?</b>		
<b>Outputs</b>		
Year 1		
Year 2 - 50% of Portsmouth hydrants tested by March 2011.		
Year 3 - 50% of Portsmouth hydrants tested by March 2011.		
<b>Outcomes</b>		
Locate and test water supplies within the city to ensure they are readily available for use to resolve operational incidents.		
<b>Any other background information or comments? Links to partner organisations?</b>		
Links to HFRS Community Safety Strategy etc. Portsmouth Local Strategic Partnership Local Area Agreement 2008 - 2011 The Fire and Rescue Service Plan 2008-2011		
<b>Indicator / Target (eg, LAA, LPI, BVPI)</b>		
<b>NI186</b> Per capita reduction in CO2 emissions in the LA area.		
<b>People Impact Assessment:</b>		
To be completed .by SHQ.		

# Performance Improvement timeline





## Group risk management

Risk Description and impacts	Current Score			Target Score			Controls in place to reduce risk	Actions and Initiatives proposed to reduce risk
	Likelihood	Impact	Score	Likelihood	Impact	Score		
Mobile Contact Point not sufficiently resourced	5	5	20	2	5	10	Recommendations made to project lead Wednesday, 26 May 2010	Recruit a dedicated team
Inaccurate VIEWS information	4	4	16	2	2	4		Performance review group to improve VIEWS data
Loss of funding for Community Liaison Officer and Youth Liaison Officer	5	5	25	1	5	5	Reward grant funding	Identify other funding streams or mainstream funding

Key		
L- likelihood (1 – 5)	X	I- impact (1 – 5) = S – score (1 to 25)
<b>Risk exposure score</b>	<b>Risk description</b>	<b>Colour code/score</b>
16 - 25	High/very high	Red
11-15	Medium	Amber
1-10	Very low/low	Green

Wednesday, 26 May 2010