



Delivering our services

We have a proud tradition of effectively and professionally keeping the people of Hampshire and those who visit the county safe. The new challenges we now face and the changing role for the whole of the Fire and Rescue Service, means we need to reconsider how we deliver our service in the future, whether there are more

effective ways of achieving our goals, and if, through working with others in partnership, we can better serve our communities.

The Service of the future will be built on the four key elements of Prevention, Protection, Response and Resource: Preventing emergencies from happening in the first place by developing people's awareness of risk; by working with local authorities and other agencies to ensure buildings have suitable Protection within them and by providing a 'frontline' emergency service from our fire stations, Responding to emergencies when they occur.

Preventing

Our Community Fire Safety team is focused on delivering our safety campaigns and education activities. This team is supported by our operational response personnel who deliver safety campaigns in their local communities.

Protecting

Specialist officers ensure that technical fire safety aspects of building design and use are adhered to correctly. Staff are engaged in activities ranging from design stage risk reduction with architects and designers, through to the enforcement of statutory regulations. We have introduced new management structures to direct these specialists towards areas of high risk.

Responding

We have 52 fire stations located across the county and 15 of these, located in the more densely populated areas are crewed by full-time firefighters. The remaining 37 stations are crewed by retained duty system firefighters who live and work locally and respond to the station when required. Some stations are crewed by both full time and retained firefighters.

Our staff

As a community-focused organisation we are keen to represent the communities we serve, therefore our workforce is made up of people from different ethnic and cultural backgrounds.