



Havant and East Hants Group and Station Community Action Plans 2011 / 12

**By
Group Manager Ian Gray**



Foreword:

For the forthcoming year 2011/ 12, I have introduced a new concept to the Group and Station Plans for Havant and East Hants area. In this plan I have précised down the full version of the Group Plan to give all staff an understanding of the objectives I want the Group to achieve during the year 2011/12.

In addition I have included **all** the station plans for the Group in the one document, and the objectives you will all be working toward. I would like to thank Group Manager Alan Murray and both Station Manager Dave Hodge and Station Manager Tim Vile for their valuable contribution in getting to this point.

I would also like to thank all the WDS OICs and RDS OICs for your input, I appreciate to some of you this was a massive learning curve. But as far as I see it, you know your local communities better than me and this document will be the template for future station plans.

I am sure you will find the plan easy to read and understand and the expectations I have from your respective stations plans. It is important that the plan is read and discussed with your staff on a regular basis, to gauge how you are performing against the objectives and not just a one off.

I would encourage all Station OICs to view the full document to understand in detail What and Why? and How and When? what we as a Group are trying to achieve over the next 12 months.

To this end on the next page is an example of the monthly return form I expect to be completed by the each station OIC. Please complete and forward electronically via your respective Station Manager in the first week of the following month. A blank template will be forwarded to you in the near future.

To view the full Group Plan document follow the link below:

<http://www.hantsfire.gov.uk/group-and-station-plans>

For all projects and initiatives undertaken within the station plans please ensure you follow the guidelines on the attached link below.

<http://www.hfrs.net/service-delivery-initiatives>

Regards

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Example

MONTHLY REPORT

Name: FIRE STATION

Month: 2011/12

Progress Reporting:				
<p>Objective 1:</p> <p>Improving fire safety in the home: Waterlooville station personnel will complete 50 Home Fire Safety Visits. These will be completed within the homes of the most vulnerable.</p>		X		<p>11 HFSVs completed this month: Year to date total 18</p>
<p>Objective 2:</p> <p>Arson reduction: We will endeavour to develop 2 Partnership Environmental Visual Audit agreements (EVAS) one per council area</p>			X	<p>Working towards: initial discussions in progress.</p>
<p>Objective 3:</p> <p>Community engagement: We will attend all Havant and East Hants Community safety meetings and neighbourhood meetings</p>		X		<p>On target to attend all meetings in this reporting year.</p>
<p>Objective 4:</p> <p>Youth engagement: We will set up 2 Fire watch Teams from the WDS staff at Havant Fire Station, working in Primary schools within the Havant area. We will have engaged with at least 2 secondary schools, this being 1 school in the Havant and East Hants South area and 1 school in the Havant and East Hants North area before March 2012.</p>			X	<p>No progress to date.</p>
<p>Etc....</p>				
ACHIEVING	WORKING TOWARDS		NOT ACHIEVING	

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Our local community profile

The Havant and East Hants Group is made up of 10 Fire stations Havant, Emsworth, Hayling Island, Waterlooville, Horndean, Petersfield, Liphook, Bordon, Grayshott, and Alton. The Group comprises of large areas of social deprivation and its associated community issues with areas of open countryside, large areas of shopping complexes, sports and leisure complexes. Home to commerce as well as the largest pharmaceutical manufacturer in the UK, BME communities, large number of HMOs and 2 full time education colleges. It is also home to numerous agricultural and industrial premises. Significant transient population through the major rail and road links. Population of 227,000 within an area of 230 square miles. Containing areas of high deprivation.

The aim of the Plan is to demonstrate to the community how we intend to make the area safer from fire and other risks by detailing the work that will be undertaken by our staff who work from the various fire stations and other locations within the area. We have entered numerous partnership agreements with PCT, Hampshire Constabulary, East Hampshire District Council and Havant Borough Council. We will use this plan to manage the performance of our managers so that you, the local community, can be sure our resources are being effectively used to drive down Risk. The Plan objectives have been written with performance standards attached to enable myself as the Group Manager to evaluate the effectiveness of the Plan over the next year.

Our achievements during 2010/11

Over the last 12 months the 2010/11 Plan has seen a reduction in primary and secondary fires including arson with numerous initiatives undertaken by all staff to reduce the risk within the Community. These include nearly 1000 Home Fire Safety Visits, partnership working with HBC and the Community Safety Department (Protection) to identify at risks groups within Houses of Multiple Occupation (HMOs), the Reduction of Acetylene use from commercial users and Youth Engagement training to promote awareness and education. These are just a few of the objectives set last year that have been completed. We will continue to educate, inform and enforce fire safety legislation where necessary with the risk premises identified within the risk profile, including property which provide sleeping accommodation and industrial premises, large and small.



Community risk profile

The community risk profile for the Havant and East Hants Group has identified the following groups of people / places to be more likely to suffer the effects of fire and road traffic collisions:

- Younger families living in newer homes
- People living in social housing with uncertain employment in deprived areas
- Low Income families in estate based social housing
- Older people living in social housing with high care needs
- Elderly and Infirm people
- Families with children under five years of age

The areas designated as containing the vulnerable groups within Havant and East Hants are predominately Leigh Park and Wecock Farm Estates. Although within the East Hants area vulnerable groups exist; albeit in remote locations and not on estates.

Together, delivering targeted road safety messages to young drivers we can reduce deaths and serious injuries whether at home or on our roads.

Our work with various partnership agencies has highlighted the link between anti-social behaviour and deliberate fire setting. There are also a high number of road traffic collisions which involve young people. Through supporting a variety of youth engagement activities we will continue to work with young people to provide education and awareness of the consequences of their actions to further reduce the number of deliberate fires and vehicles accidents.

Our risk reduction activity will focus on these groups of people / places in order to provide maximum benefit to the community with the resources we have available. This integrated approach ensures “ **that every time we touch a life, we make it safer**”.

Environmental risk profile

The environmental risk profile for Havant and East Hants Group has been reviewed and audited showing the following strengths and weaknesses. Risk reduction measures and performance improvements will be identified and detailed separately within Station action plans. For the carbon footprint of Havant and East Hants Group please visit www.hantsfire.gov.uk/environment-station-carbon-footprint.

Station	Weakness	Strength
Havant	Majority of windows in station are of the old single pane aluminium frame type. Loss of heat through roller shutter doors.	New build has insulation and double glazing throughout. Upgraded boilers system. Appliance room extraction system removes and filters harmful gases from fire appliances.
Waterlooville	Large number of Refuse / Rubbish fires within the Wecock Farm Area, due in part to reduction in waste collections. Majority of windows in station are of the old single pane aluminium frame type	Community Liaison Officer(CLO) based at this station. He works in conjunction with Havant Council and has excessive waste removed within 24 hours of identification. Appliance room extraction system removes and filters harmful gases from fire appliances.
Hayling Island	Poor fitting appliance bay doors.	All personnel aware of environmental issues, and a significant reduction in utility usage.
Emsworth	No diesel pump on station, resulting in journeys to purchase fuel from local fuel stations.	Personnel encouraged to fill with diesel after operational incidents, reducing the need to have wasted journeys.
Horndean	No diesel pump on station, resulting in journeys to purchase fuel from local fuel stations.	Station total refurbishment in 2010 using new standards to improve on heat wastage including double glazing , thus improving Carbon Footprint.

Petersfield	Lack of wall insulation. Single glazing, no single central heating system. Lack of low energy bulbs.	Program to replace wood panelling and louvered windows. Agreed by Property Services.
Grayshott	No single central heating system. No draught exclusion to appliance bay doors. Lack of low energy bulbs.	Early 2011 program to replace wood panelling and louvered windows.
Liphook	Lack of wall insulation. Single glazing, no single central heating system. Lack of low energy bulbs.	Program to replace wood panelling and louvered windows. Agreed by property services.
Bordon	Insufficient insulation to walls. Single glazed windows. Lack of low energy bulbs.	Staff awareness of environmental initiatives e.g. reduce use of fossil fuels, lighting, heating. Turnout lights automatic turn off after call out process. Station undertake self help.
Alton	Lack of zoned control of electric under floor heating. Glazed front door, no draught exclusion.	Staff awareness of environmental initiatives e.g. reduce use of fossil fuels, lighting, heating. Turnout lights automatic turn off after call out process. Station undertake self help.



Group objectives

Objective 1: Improving fire safety in the home:

The Group will complete a minimum of **902** HFSVs. . This to ensure Quality rather than Quantity and will be based on Risk Profiling of the Group and to identify the most vulnerable people at Risk in our Community. We will identify funding through local partnerships to increase delivery were possible.

Objective 2: Arson reduction :

We will endeavour to develop **2** Partnership Environmental Visual Audit agreements (EVA's) one per council area. Work in Partnership with Havant Borough Council and East Hants District Council to identify **8** Buildings vulnerable to Arson attack and manage the Risk from Fire by restricting access by March 2012, this will be divided as **6** for the south of the group and **2** for the north area.

Objective 3: Community engagement

We will attend all Havant and East Hants Community safety meetings and neighbourhood meetings. This will promote better engagement with local communities and closer partnership working.

Objective 4: Youth engagement

We will set up **2** Fire watch Teams from the WDS staff at Havant Fire Station, working in Primary schools within the Havant area. We will have engaged with at least **2** secondary schools, this being **1** school in the Havant and East Hants South area and **1** school in the Havant and East Hants North area before March 2012. We will meet with Hampshire Education to promote and engage with schools to enhance the Fire Service Profile as a Career option.

We will have a **minimum of 18** students from various schools throughout the area, nominated by Head Teachers to become Positive Role Models with their peers.



Objective 5: Road safety

During the next year the service through Risk Intelligence will identify where we have large occurrences of road accidents within the Group and in partnership with Hampshire Constabulary and HCC Road safety partnership implement strategies to reduce occurrences. Improved internal specialist training for operational staff to mitigate injury and death on our roads.

Objective 6: Reducing the risk in the built environment

Our Fire safety officers will carry out 175 audits in the Havant Group up to March 2012.

We will carry out 20 joint inspections of residential premises with HBC Environmental Health.

We will carry out audits of all relevant premises within the heritage area of Havant.

We will carry out seasonal inspections to reduce the risk of fire death and injury at times of higher fire loading in retail premises.

We will advise responsible persons of excess **cube** and fire engineered premises to make information available to oncoming crews.

We will complete consultations within the statutory time limit on 100% occasions.

We will deal with Urgent Action Requests within one day for high risks and within 7 days for other risks.

Objective 7: Mitigate our effect on the environment

We will continue developing our Protection mobile working strategy to limit the amount of miles driven, and therefore carbon emissions, by this function. (approximately 10% over the last 2 years) We will reduce by a further 2% for this year.

Objective 8: Partnership working

We will attend Safety Advisory Group and develop joint working protocols with all consulting authorities.



Objective 9: Acetylene

Utilise the Environmental Visual Audit (EVA) process to identify a minimum of **10** new premises both Commercial and Residential across the Group that use acetylene by March 2012. Three (**3**) in the H&EH North area and seven (**7**) in the H&EH South area. Protection (Technical Safety) through formal process if required to ensure users conform to minimum acceptable standards by March 2012, with interventions based upon year 1 outputs, with a minimum of 20 per year.

A Partnership approach with Havant Borough Council and East Hants district council to investigate the feasibility of an amnesty for acetylene cylinders, in an attempt to remove unused acetylene cylinders from workplaces by March 2012.

Objective 10: Vulnerable groups

We will endeavour to refer Vulnerable people to relevant agencies on 100% of appropriate occasions. Identify Minimum of **2** volunteer groups- provide training and establish by March 2012 this being **1** for both the north and south of the group.

We will continue to facilitate in conjunction with Hampshire Trading Standards to Electric Blanket Testing.

Objective 11: Develop response vehicles to better meet our risks

In consultation with Fleet Management and GM Equipment identify possible alternatives in vehicle design to meet Service needs within the Emsworth area. Report and recommendations by May 2012.

The trial will identify the number of incidents / calls received at Waterlooville are reduced by utilising the small fires vehicle. This will free up front line appliances remaining available for primary fires and road traffic collisions.

Objective 12: Group and station exercises

We will achieve a minimum of **4** group exercises per annum. This will allow the integration of all the stations within the Havant and East Hants group to gain valuable skills, knowledge and experience working with other crews they are unfamiliar with.



The exercises will commence from April 2011 and run through until March 2012. The exercises will be themed, based on information received from Community Risk Intelligence and formal incident debriefs.

Station Manager Havant and East Hants (North), and the Station Manager Havant and East Hants (South), will be the facilitators in organising 2 exercises each over the 12 months. The exercises will be co-ordinated and organised under the direction of the group manager.

Objective 13: To achieve 100% availability on all RDS stations and to planning level at Havant WDS station

Stations will achieve a 100% availability of appliances on all RDS stations within Havant and East Hants. Havant WDS OICs will achieve planning levels on 75% of all occasions.

This will provide the general public with a better service in “making life safer”. This will work toward achieving 8/80 on all occasions, and 15/100 when utilising the small fires vehicle.

An improvement in appliance availability on all stations. RDS staff to update RMS no less than weekly. WDS Watch OIC's to performance manage staff to achieve the crewing to planning level. The Co-responder will be available for 85% on all occasions.

Objective 14: Community Risk Initiatives – 10 New Community Risk Initiatives (1 per RDS Station)

We will deliver 6 new Community Risk Initiatives, 2 from the Station Manger in the North of the group and 4 from station Manger in the South of the group. This will focus stations and staff on local initiatives to improve and underpin current Risk Reductions within the Group. These new initiatives are to be completed and forwarded to the I group for discussion and implementation onto the community risk reduction register

Working with Community Risk Intelligence to identify local issues regarding risk. Produce a Community Risk Initiative objective with submission to the I Group



Havant Fire Station

To achieve the Havant and East Hants Group plan, the personnel of Havant Fire Station will undertake the following activities during 2011 / 2012.

Objective 01: Improving safety in the home

Whole time personnel will complete **440** Home Fire Safety Visits. These will be completed within the homes of the most vulnerable. This vulnerability will be determined by response data. Following every incident in a domestic property, a Home Fire Safety Visit will be conducted to improve safety within the home and where necessary, smoke alarms may be installed. In addition, the adjoining properties will also be visited immediately following the incident. It is expected that a minimum of 50% of all HFSV's will be conducted in this way with the balance being referrals from Community Safety activities and partner agency referrals.

Objective 02: Arson reduction

Havant personnel will work closely with the Community Safety Liaison Officer based at Havant station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks. It is anticipated that achievement of this objective will be assisted by our close work within Objective 04 Youth Engagement.

Objective 03: Community engagement

Havant personnel will continue to work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups. During the year, Havant station will identify, develop and implement one new initiative of partnership working within the volunteer sector. Also, refer to Objective 10.

Objective 04: Youth engagement

Havant personnel will continue their close work with local schools and colleges. This will include the valuable work currently being undertaken by the school firefighter at Havant Academy and associated activities as a result of this association. Other youth engagement activities include but are not limited to: Positive Role Model programme, Fire Watch programme, Leadership programme, visits to fire station, etc.



Objective 05: Road safety

A combination of initiatives will be conducted during the year to increase the safety of motorists within the Havant station area. These will include, but not be limited to:

- Seat belt safety and mobile phone usage
- TRAPT (minimum of **10** during the year)
- Road Safety demonstrations at each Secondary School / College

These initiatives will be conducted by Havant personnel supported by the Road Safety team and local Police to reduce the instances of road traffic collisions by educating local residents / students.

Objective 08: Partnership working

All Havant personnel will take every opportunity to work to achieve station objectives in conjunction with other partner agencies. Local Partnership agencies include: Local Children's Partnership, Sure Start, Hampshire Constabulary, Havant Academy, Park Community School, Front Lawn School, Havant Borough Council, Forestry Commission, Adult Services, Children's Services.

Objective 09: Acetylene

Havant personnel will continue to identify premises that utilise acetylene. These will be identified during operational incidents, 72(d) visits and Site Specific Risk Inspections. Personnel will notify Protection officers so that advice can be given with regards alternative methods of work to ultimately reduce acetylene related incidents. A minimum of **15** properties will be identified during the year.

Objective 10: Vulnerable people

HFRS Mobile Community Contact Point will be utilised to promote Fire Safety messages to residents following operational incidents at residential properties. This will be organised within 48 hours of the incident occurring by the Watch / Crew Manager attending the incident.

One volunteer organisation will be identified during the year to be trained to deliver basic "Fire Safety in the Home" information to vulnerable members of the community.

Havant Station personnel will continue to work in conjunction with Hampshire Trading Standards to conduct annual electric blanket testing.



Objective 12: Group and station exercises

Havant station personnel will participate in quarterly exercises at a Group level which will be conducted using a combination of whole time and retained personnel. These exercises will be conducted at the culmination of a training theme of the quarter determined by Group Manager. Station Manager Havant will utilise Watch based personnel to plan and organise these Group exercises as well as preparing smaller exercises in conjunction with local retained stations.

Objective 13: To achieve 100% appliance availability on all RDS stations. To achieve 75% Planning Level at Havant WDS station

Havant retained Watch Manager will ensure that there are sufficient personnel available to crew fire appliance at all times. Whole time Watch Managers will ensure that Watch crewing levels are maintained at planning level for 75% of the time.

Objective 14: Community Risk initiatives – 10 new Community Risk initiatives

Each Watch will produce 1 new Community Risk Initiative during the year and submit this to HFRS iGroup for evaluation.



Waterlooville Fire Station

To achieve the Havant and East Hants Group plan, the personnel of Waterlooville Fire Station will undertake the following activities during 2011 / 2012.

Objective 01: Improving safety in the home

Waterlooville station personnel will complete **50** Home Fire Safety Visits. These will be completed within the homes of the most vulnerable. This vulnerability will be determined by response data. Following every incident in a domestic property, a Home Fire Safety Visit will be conducted to improve safety within the home and where necessary, smoke alarms may be installed. In addition, the adjoining properties will also be visited immediately following the incident. It is expected that a minimum of 50% of all HFSV's will be conducted in this way with the balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total may be supplemented by utilising Havant wholetime personnel who are not immediately essential to operational duties.

Objective 02: Arson reduction

Waterlooville personnel will work closely with the Community Safety Liaison Officer based at Havant station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Objective 03: Community engagement

Waterlooville personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organisations and individuals by Waterlooville personnel. These activities can be supported by Havant whole time personnel as well as Community Safety Liaison Officer.

Objective 08: Partnership working

All Waterlooville personnel will take every opportunity to work to achieve station objectives in conjunction with other partner agencies. This work will be supported by the Group Manager and Station Manager as well as Community Safety Liaison Officer.

Objective 09: Acetylene

Waterlooville personnel will continue to identify premises that utilise acetylene. These will be identified during operational incidents, 72(d) visits and Site Specific Risk Inspections. Personnel will notify Protection officers so that advice can be given with regards alternative methods of work to ultimately reduce acetylene related incidents. A minimum of 4 properties will be identified during the year.

Objective 10: Vulnerable people

HFRS Mobile Community Contact Point will be utilised to promote Fire Safety messages to residents following operational incidents at residential properties. This will be organised within 48 hours of the incident occurring by Waterlooville Watch / Crew Manager.

Waterlooville Station personnel will continue to work in conjunction with Hampshire Trading Standards to conduct annual electric blanket testing.

Objective 11: Develop response vehicles to better meet our risks

A “small fires vehicle” will be trialled from 1st May 2011 crewed by 2 personnel. These personnel will be selectively paged to ensure a minimum number of personnel are mobilised to the station.

Objective 12: Group and station exercises

Waterlooville station personnel will participate in a minimum of 2 quarterly exercises at a Group level which will be conducted using a combination of wholetime and retained personnel. These exercises will be conducted at the culmination of a training theme of the quarter determined by Group Manager.

Objective 13: To achieve 100% appliance availability on all RDS stations. To achieve 75% Planning Level at Havant WDS station

Waterlooville Watch Manager will ensure that there are sufficient personnel available to crew fire appliance at all times. This will be measured by the first appliance being available for 100% of the year and the second appliance being available for 85% of the time. This will be monitored on a monthly basis by relevant Station Manager.

Objective 14: Community Risk initiatives – 10 new Community Risk initiatives

Waterlooville personnel will produce **1** new Community Risk Initiative during the year and submit this to HFRS iGroup for evaluation.



Hayling Island Fire Station

To achieve the Havant and East Hants Group plan, the personnel of Hayling Island Fire Station will undertake the following activities during 2011 / 2012.

Objective 01: Improving safety in the home

Hayling Island station personnel will complete **50** Home Fire Safety Visits. These will be completed within the homes of the most vulnerable. This vulnerability will be determined by response data. Following every incident in a domestic property, a Home Fire Safety Visit will be conducted to improve safety within the home and where necessary, smoke alarms may be installed. In addition, the adjoining properties will also be visited immediately following the incident. It is expected that a minimum of 50% of all HFSV's will be conducted in this way with the balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising Havant whole time personnel who are not immediately essential to operational duties.

Objective 02: Arson reduction

Hayling Island personnel will work closely with the Community Safety Liaison Officer based at Havant station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Objective 03: Community engagement

Hayling Island personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organisations and individuals by Hayling Island personnel. These activities can be supported by Havant whole time personnel as well as Community Safety Liaison Officer.

Objective 08: Partnership working

All Hayling Island personnel will take every opportunity to work to achieve station objectives in conjunction with other partner agencies. This work will be supported by the Group Manager and Station Manager as well as Community Safety Liaison Officer.

Objective 09: Acetylene

Hayling Island personnel will continue to identify premises that utilise acetylene. These will be identified during operational incidents, 72(d) visits and Site Specific Risk Inspections. Personnel will notify Protection officers so that advice can be given with regards alternative methods of work to ultimately reduce acetylene related incidents. A minimum of 4 properties will be identified during the year.

Objective 10: Vulnerable people

HFRS Mobile Community Contact Point will be utilised to promote Fire Safety messages to residents following operational incidents at residential properties. This will be organised within 48 hours of the incident occurring by Hayling Island Watch / Crew Manager.

Objective 12: Group and station exercises

Hayling Island station personnel will participate in a minimum of 2 quarterly exercises at a Group level which will be conducted using a combination of wholtime and retained personnel. These exercises will be conducted at the culmination of a training theme of the quarter determined by Group Manager.

Objective 13: To achieve 100% appliance availability on all RDS stations. To achieve 75% Planning Level at Havant WDS station

Hayling Island Watch Manager will ensure that there are sufficient personnel available to crew fire appliance at all times. This will be measured by the first appliance being available for 100% of the year and the second appliance being available for 85% of the time. This will be monitored on a monthly basis by relevant Station Manager.

Objective 14: Community Risk initiatives – 10 new Community Risk initiatives

Hayling Island personnel will produce 1 new Community Risk Initiative during the year and submit this to HFRS iGroup for evaluation.



Emsworth Fire Station

To achieve the Havant and East Hants Group plan, the personnel of Emsworth Fire Station will undertake the following activities during 2011 / 2012.

Objective 01: Improving safety in the home

Emsworth station personnel will complete **30** Home Fire Safety Visits. These will be completed within the homes of the most vulnerable. This vulnerability will be determined by response data. Following every incident in a domestic property, a Home Fire Safety Visit will be conducted to improve safety within the home and where necessary, smoke alarms may be installed. In addition, the adjoining properties will also be visited immediately following the incident. It is expected that a minimum of 50% of all HFSV's will be conducted in this way with the balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising Havant whole time personnel who are not immediately essential to operational duties.

Objective 02: Arson reduction

Emsworth personnel will work closely with the Community Safety Liaison Officer based at Havant station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Objective 03: Community engagement

Emsworth personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organisations and individuals by Emsworth personnel. These activities can be supported by Havant whole time personnel as well as Community Safety Liaison Officer.

Objective 08: Partnership working

All Emsworth personnel will take every opportunity to work to achieve station objectives in conjunction with other partner agencies. This work will be supported by the Group Manager and Station Manager as well as Community Safety Liaison Officer.

Objective 09: Acetylene

Emsworth personnel will continue to identify premises that utilise acetylene. These will be identified during operational incidents, 72(d) visits and Site Specific Risk Inspections. Personnel will notify Protection officers so that advice can be given with regards alternative methods of work to ultimately reduce acetylene related incidents. A minimum of 2 properties will be identified during the year.

Objective 10: Vulnerable people

HFRS Mobile Community Contact Point will be utilised to promote Fire Safety messages to residents following operational incidents at residential properties. This will be organised within 48 hours of the incident occurring by Emsworth Watch / Crew Manager.

Objective 12: Group and station exercises

Emsworth station personnel will participate in a minimum of 2 quarterly exercises at a Group level which will be conducted using a combination of whole time and retained personnel. These exercises will be conducted at the culmination of a training theme of the quarter determined by Group Manager.

Objective 13: To achieve 100% appliance availability on all RDS stations. To achieve 75% Planning Level at Havant WDS station

Emsworth Watch Manager will ensure that there are sufficient personnel available to crew fire appliance at all times. This will be measured by the appliance being available for 100% of the year. If essential and practical, Havant whole time personnel can be utilised to augment personnel deficiencies. This will be monitored on a daily basis by Watch Manager and response availability will be monitored on a monthly basis by relevant Station Manager. The Co-responder will be available for 85% on all occasions.

Objective 14: Community Risk initiatives – 10 new Community Risk initiatives

Emsworth personnel will produce 1 new Community Risk Initiative during the year and submit this to HFRS iGroup for evaluation.



Horndean Fire Station

To achieve the Havant and East Hants Group plan, the personnel of Horndean Fire Station will undertake the following activities during 2011 / 2012.

Objective 01: Improving safety in the home

Horndean station personnel will complete **30** Home Fire Safety Visits. These will be completed within the homes of the most vulnerable. This vulnerability will be determined by response data. Following every incident in a domestic property, a Home Fire Safety Visit will be conducted to improve safety within the home and where necessary, smoke alarms may be installed. In addition, the adjoining properties will also be visited immediately following the incident. It is expected that a minimum of 50% of all HFSV's will be conducted in this way with the balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising Havant whole time personnel who are not immediately essential to operational duties.

Objective 02: Arson reduction

Horndean personnel will work closely with the Community Safety Liaison Officer based at Havant station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Objective 03: Community engagement

Horndean personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organisations and individuals by Horndean personnel. These activities can be supported by Havant whole time personnel as well as Community Safety Liaison Officer.

Objective 08: Partnership working

All Horndean personnel will take every opportunity to work to achieve station objectives in conjunction with other partner agencies. This work will be supported by the Group Manager and Station Manager as well as Community Safety Liaison Officer.

Objective 09: Acetylene

Horndean personnel will continue to identify premises that utilise acetylene. These will be identified during operational incidents, 72(d) visits and Site Specific Risk Inspections. Personnel will notify Protection officers so that advice can be given with regards alternative methods of work to ultimately reduce acetylene related incidents. A minimum of 2 properties will be identified during the year.

Objective 10: Vulnerable people

HFRS Mobile Community Contact Point will be utilised to promote Fire Safety messages to residents following operational incidents at residential properties. This will be organised within 48 hours of the incident occurring by Horndean Watch / Crew Manager.

Objective 12: Group and station exercises

Horndean station personnel will participate in a minimum of 2 quarterly exercises at a Group level which will be conducted using a combination of whole time and retained personnel. These exercises will be conducted at the culmination of a training theme of the quarter determined by Group Manager.

Objective 13: To achieve 100% appliance availability on all RDS stations. To achieve 75% Planning Level at Havant WDS station

Horndean Watch Manager will ensure that there are sufficient personnel available to crew fire appliance at all times. This will be measured by the appliance being available for 100% of the year. If essential and practical, Havant whole time personnel can be utilised to augment personnel deficiencies. This will be monitored on a daily basis by Watch Manager and response availability will be monitored on a monthly basis by relevant Station Manager. The Co-responder should be available for 85%.

Objective 14: Community Risk initiatives – 10 new Community Risk initiatives

Horndean personnel will produce 1 new Community Risk Initiative during the year and submit this to HFRS iGroup for evaluation.



Bordon Fire Station

Objective 01: Improving safety in the home

Bordon station personnel will complete **30** Home Fire Safety Visits [HFSV]. These will be completed within the homes of the most vulnerable members of the community. Following every incident in a domestic property, a HFSV will be conducted to improve safety within the home and where necessary, smoke detectors may be fitted. In addition the adjoining properties will also be visited immediately following the incident. It is expected that 50% of all HFSVs will be conducted in this way. The balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising the central Community Safety resources.

Objective 02: Arson reduction

Bordon personnel will work closely with the Community Safety Liaison Officer [CSLO] based at Havant Fire Station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Bordon personnel will organise/ participate in **1** Community Risk Reduction event aimed at reducing arson.

Objective 03: Community engagement

Bordon personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify & engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organizations and individuals. These can be supported by the CSLO.

Objective 05: Roads safety

Bordon personnel will organise and/or participate in **1** Community Risk Reduction event aimed at reducing the risk to road users.



Objective 08: Partnership working

Bordon personnel will take every opportunity to achieve station objectives in conjunction with partner agencies. This work will be supported by the Group Manager, the Station Manager & the CSLO.

Objective 09: Acetylene reduction

Bordon personnel will continue to identify premises that use acetylene gas. These will be identified during operational incidents, FR 2004 Act Sect7(2)(d) visits & Site Specific Risk Inspection visits. Personnel will notify to protection so that suitable advice can be given. A minimum of 4 premises will be notified during the year.

Objective 10: Vulnerable people

The HFRS Mobile Community Contact Point will be used to promote fire safety messages to residents following significant operational incidents at residential properties. This will be organised within 48 hours of any relevant incident by the Bordon Watch or Crew Manager.

Objective 12: Group and Station exercises

Bordon personnel will participate in a minimum of 2 exercises organized at Group level.

Objective 13: To achieve 100% appliance availability on all RDS stations

The Bordon Watch Manager will make every effort to ensure 100% availability of the main fire appliance through the year. The secondary appliances should be available for 85%. The Co-responder will be available for 85% on all occasions.

Objective 14: Community Risk Reduction Initiatives – one new Community Risk initiative

The Bordon personnel will produce 1 new Community Risk Initiative during the year and submit it to the HFRS iGroup for evaluation.



[Alton Fire Station](#)

Objective 01: Improving safety in the home

Alton station personnel will complete **20** Home Fire Safety Visits [HFSV]. These will be completed within the homes of the most vulnerable members of the community. Following every incident in a domestic property, a HFSV will be conducted to improve safety within the home and where necessary, smoke detectors may be fitted. In addition the adjoining properties will also be visited immediately following the incident. It is expected that 50% of all HFSVs will be conducted in this way. The balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising the central Community Safety resources.

Objective 02: Arson reduction

Alton personnel will work closely with the Community Safety Liaison Officer [CSLO] based at Havant Fire Station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Alton personnel will organise/ participate in **1** Community Risk Reduction event aimed at reducing arson.

Objective 03: Community engagement

Alton personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify & engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organizations and individuals. These can be supported by the CSLO.

Objective 05: Roads safety

Alton personnel will organise and/or participate in **1** Community Risk Reduction event aimed at reducing the risk to road users.



Objective 08: Partnership working

Alton personnel will take every opportunity to achieve station objectives in conjunction with partner agencies. This work will be supported by the Group Manager, the Station Manager and the CSLO.

Objective 09: Acetylene reduction

Alton personnel will continue to identify premises that use acetylene gas. These will be identified during operational incidents, FR 2004 Act Sect7(2)(d) visits & Site Specific Risk Inspection visits. Personnel will notify to protection so that suitable advice can be given. A minimum of 4 premises will be notified during the year.

Objective 10: Vulnerable people

The HFRS Mobile Community Contact Point will be used to promote fire safety messages to residents following significant operational incidents at residential properties. This will be organised within 48 hours of any relevant incident by the Alton Watch or Crew Manager.

Objective 12: Group and Station exercises

Alton personnel will participate in a minimum of 2 exercises organized at Group level.

Objective 13: To achieve 100% appliance availability on all RDS stations

The Alton Watch Manager will make every effort to ensure 100% availability of the main fire appliance through the year. The second appliance will be available for 85% of all occasions.

Objective 14: Community Risk Reduction initiatives – one new Community Risk initiatives

The Alton personnel will produce 1 new Community Risk Initiative during the year and submit it to the HFRS iGroup for evaluation.



Grayshott Fire Station

Objective 01: Improving safety in the home

Grayshott station personnel will complete **5** Home Fire Safety Visits [HFSV]. These will be completed within the homes of the most vulnerable members of the community. Following every incident in a domestic property, a HFSV will be conducted to improve safety within the home and where necessary, smoke detectors may be fitted. In addition the adjoining properties will also be visited immediately following the incident. It is expected that 50% of all HFSVs will be conducted in this way. The balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising the central Community Safety resources.

Objective 03: Community engagement

Grayshott personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify & engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organizations and individuals. These can be supported by the CSLO.

Objective 05: Roads safety

Grayshott personnel will organise and/or participate in **1** Community Risk Reduction event aimed at reducing the risk to road users.

Objective 08: Partnership working

Grayshott personnel will take every opportunity to achieve station objectives in conjunction with partner agencies. This work will be supported by the Group Manager, the Station Manager & the CSLO.

Objective 09: Acetylene reduction

Grayshott personnel will continue to identify premises that use acetylene gas. These will be identified during operational incidents, FR 2004 Act Sect7(2)(d) visits & Site Specific Risk Inspection visits. Personnel will notify to protection

so that suitable advice can be given. A minimum of **4** premises will be notified during the year.

Objective 10: Vulnerable people

The HFRS Mobile Community Contact Point will be used to promote fire safety messages to residents following significant operational incidents at residential properties. This will be organised within 48 hours of any relevant incident by the Grayshott Watch or Crew Manager.

Objective 12: Group and station exercises

Grayshott personnel will participate in a minimum of **2** exercises organized at Group level.

Objective 13: To achieve 100% appliance availability on all RDS stations

The Grayshott Watch Manager will make every effort to ensure **100%** availability of the main fire appliance through the year. In order to secure future availability, Station personnel will organise and/or participate in **1** Community event aimed at RDS Firefighter recruitment.

Objective 14: Community Risk Reduction initiatives – one new Community Risk initiatives

The Grayshott personnel will produce **1** new Community Risk Initiative during the year and submit it to the HFRS iGroup for evaluation.



[Liphook Fire Station](#)

Objective 01: Improving safety in the home

Liphook station personnel will complete **15** Home Fire Safety Visits [HFSV]. These will be completed within the homes of the most vulnerable members of the community. Following every incident in a domestic property, a HFSV will be conducted to improve safety within the home and where necessary, smoke detectors may be fitted. In addition the adjoining properties will also be visited immediately following the incident. It is expected that 50% of all HFSVs will be conducted in this way. The balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising the central Community Safety resources.

Objective 02: Arson reduction

Liphook personnel will work closely with the Community Safety Liaison Officer [CSLO] based at Havant Fire Station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Liphook personnel will organise/ participate in **1** Community Risk Reduction event aimed at reducing arson.

Objective 03: Community engagement

Liphook personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify & engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organizations and individuals. These can be supported by the CSLO.

Objective 05: Roads safety

Liphook personnel will organise and/or participate in **1** Community Risk Reduction event aimed at reducing the risk to road users.

Objective 08: Partnership working

Liphook personnel will take every opportunity to achieve station objectives in conjunction with partner agencies. This work will be supported by the Group Manager, the Station Manager and the CSLO.

Objective 09: Acetylene reduction

Liphook personnel will continue to identify premises that use acetylene gas. These will be identified during operational incidents, FR 2004 Act Sect7(2)(d) visits & Site Specific Risk Inspection visits. Personnel will notify to protection so that suitable advice can be given. A minimum of 4 premises will be notified during the year.

Objective 10: Vulnerable people

The HFRS Mobile Community Contact Point will be used to promote fire safety messages to residents following significant operational incidents at residential properties. This will be organised within 48 hours of any relevant incident by the Liphook Watch or Crew Manager.

Objective 12: Group and Station exercises

Liphook personnel will participate in a minimum of 2 exercises organized at Group level.

Objective 13: To achieve 100% appliance availability on all RDS stations

The Liphook Watch Manager will make every effort to ensure 100% availability of the main fire appliance through the year. The secondary appliances should be available for 85%. The Co-responder will be available for 85% on all occasions.

Objective 14: Community Risk Reduction initiatives – one new Community Risk initiative

The Liphook personnel will produce 1 new Community Risk Initiative during the year and submit it to the HFRS iGroup for evaluation.



Petersfield Fire Station

Objective 01: Improving safety in the home

Petersfield station personnel will complete **30** Home Fire Safety Visits [HFSV]. These will be completed within the homes of the most vulnerable members of the community. Following every incident in a domestic property, a HFSV will be conducted to improve safety within the home and where necessary, smoke detectors may be fitted. In addition the adjoining properties will also be visited immediately following the incident. It is expected that 50% of all HFSVs will be conducted in this way. The balance being referrals from Community Safety activities and partner agency referrals.

Achievement of this total can be supplemented by utilising the central Community Safety resources.

Objective 02: Arson reduction

Petersfield personnel will work closely with the Community Safety Liaison Officer [CSLO] based at Havant Fire Station. We shall continue to conduct Environmental Audits to identify potential arson risks as well as encouraging Community groups to identify and report these risks.

Petersfield personnel will organise/ participate in **1** Community Risk Reduction event aimed at reducing arson.

Objective 03: Community engagement

Petersfield personnel will identify and work with diverse community groups during the year. Every opportunity will be taken to identify and engage with new community groups.

Objective 04: Youth engagement

Every opportunity will be taken to engage with positive interaction with local youth organizations and individuals. These can be supported by the CSLO.

Objective 05: Roads safety

Petersfield personnel will organise and/or participate in **1** Community Risk Reduction event aimed at reducing the risk to road users.

Objective 08: Partnership working

Petersfield personnel will take every opportunity to achieve station objectives in conjunction with partner agencies. This work will be supported by the Group Manager, the Station Manager & the CSLO.

Objective 09: Acetylene reduction

Petersfield personnel will continue to identify premises that use acetylene gas. These will be identified during operational incidents, FR 2004 Act Sect7(2)(d) visits & Site Specific Risk Inspection visits. Personnel will notify to protection so that suitable advice can be given. A minimum of **4** premises will be notified during the year.

Objective 10: Vulnerable people

The HFRS Mobile Community Contact Point will be used to promote fire safety messages to residents following significant operational incidents at residential properties. This will be organised within 48 hours of any relevant incident by the Petersfield Watch or Crew Manager.

Objective 12: Group and Station exercises

Petersfield personnel will participate in a minimum of **2** exercises organized at Group level.

Objective 13: To achieve 100% appliance availability on all RDS stations

The Petersfield Watch Manager will make every effort to ensure **100%** availability of the main fire appliance through the year. The second appliance will be available for **85%** on all occasions. The Co-responder will be available for **85%** on all occasions.

Objective 14: Community Risk Reduction initiatives – one new Community Risk initiative

The Petersfield personnel will produce **1** new Community Risk Initiative during the year and submit it to the HFRS iGroup for evaluation.